

## 2011 Soccer Tryout Survey Results

8/8/2011

### 1. Please indicate the gender of your child.

|              | Number of Response(s) | Response Ratio |
|--------------|-----------------------|----------------|
| Male         | 56                    | 43.4%          |
| Female       | 69                    | 53.4%          |
| No Responses | 4                     | 3.1%           |
| <b>Total</b> | <b>129</b>            | <b>100%</b>    |

### 2. Please indicate the age group of your child.

|              | Number of Response(s) | Response Ratio |
|--------------|-----------------------|----------------|
| U8           | 1                     | <1%            |
| U9           | 8                     | 6.2%           |
| U10          | 19                    | 14.7%          |
| U11          | 16                    | 12.4%          |
| U12          | 29                    | 22.4%          |
| U13          | 16                    | 12.4%          |
| U14          | 11                    | 8.5%           |
| U15          | 13                    | 10.0%          |
| U16          | 3                     | 2.3%           |
| U17          | 7                     | 5.4%           |
| U18          | 5                     | 3.8%           |
| U19          | 0                     | 0.0%           |
| No Responses | 1                     | <1%            |
| <b>Total</b> | <b>129</b>            | <b>100%</b>    |

### 3. Please rate your child's overall Arlington Aces tryout experience.

|                  | Excellent | Good | Average | Fair | Poor |
|------------------|-----------|------|---------|------|------|
| # of Respondents | 26        | 50   | 24      | 15   | 12   |
| % of Respondents | 20%       | 39%  | 19%     | 12%  | 9%   |

### 4. Do you think the Arlington Heights Park District soccer tryouts are fair and impartial?

|              | Number of Response(s) | Response Ratio |
|--------------|-----------------------|----------------|
| Yes          | 64                    | 49.6%          |
| No           | 58                    | 44.9%          |
| No Responses | 7                     | 5.4%           |
| <b>Total</b> | <b>129</b>            | <b>100%</b>    |

### 5. Do you think every tryout participant should be selected for a team?

|              | Number of Response(s) | Response Ratio |
|--------------|-----------------------|----------------|
| Yes          | 13                    | 10.0%          |
| No           | 112                   | 86.8%          |
| No Responses | 4                     | 3.1%           |
| <b>Total</b> | <b>129</b>            | <b>100%</b>    |

### 6. Prior to attending tryouts, were you aware of the differences between the Academy and the Volunteer Coach program?

|              | Number of Response(s) | Response Ratio |
|--------------|-----------------------|----------------|
| Yes          | 121                   | 93.7%          |
| No           | 7                     | 5.4%           |
| No Responses | 1                     | <1%            |
| <b>Total</b> | <b>129</b>            | <b>100%</b>    |

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**7. Did you find Arlington Heights Park District staff receptive to any concerns, or comments you may have had during the Arlington Aces tryout process?**

|              | Number of Response(s) | Response Ratio |
|--------------|-----------------------|----------------|
| Yes          | 87                    | 67.4%          |
| No           | 29                    | 22.4%          |
| No Responses | 13                    | 10.0%          |
| <b>Total</b> | <b>129</b>            | <b>100%</b>    |

**8. What suggestions for improvement would you like the Park District to address for future tryouts?**

**9. Please rate your past soccer team experience with the Arlington Aces travel soccer program.**

|                  | Excellent | Good | Average | Fair | Poor | Not Applicable |
|------------------|-----------|------|---------|------|------|----------------|
| # of Respondents | 34        | 44   | 22      | 9    | 2    | 17             |
| % of Respondents | 27%       | 34%  | 17%     | 7%   | 2%   | 13%            |

**10. In your past experience with the soccer program, how responsive was the Arlington Heights Park District staff to your questions, suggestions or concerns regarding House, Travel-volunteer coach or Travel Academy?**

|                  | Excellent | Good | Average | Fair | Poor | Not Applicable |
|------------------|-----------|------|---------|------|------|----------------|
| # of Respondents | 13        | 35   | 30      | 11   | 8    | 26             |
| % of Respondents | 11%       | 28%  | 24%     | 9%   | 7%   | 21%            |

**11. How would you rate the Park District's overall communication for the soccer program?**

|                  | Communicates Well | Good | Average | Fair | Communicates Poorly |
|------------------|-------------------|------|---------|------|---------------------|
| # of Respondents | 19                | 50   | 23      | 20   | 12                  |
| % of Respondents | 15%               | 40%  | 19%     | 16%  | 10%                 |

**12. Do you feel the Arlington Heights Park District travel soccer program is well organized? Please**

|                  | Well Organized | Good | Average | Fair | Poorly Organized |
|------------------|----------------|------|---------|------|------------------|
| # of Respondents | 27             | 40   | 32      | 14   | 13               |
| % of Respondents | 21%            | 32%  | 25%     | 11%  | 10%              |

**13. How likely is it that you would recommend program to a friend or colleague?**

|                   | Number of Response(s) | Response Ratio |
|-------------------|-----------------------|----------------|
| Very likely       | 43                    | 33.3%          |
| Somewhat likely   | 31                    | 24.0%          |
| Neutral           | 30                    | 23.2%          |
| Somewhat unlikely | 13                    | 10.0%          |
| Very unlikely     | 8                     | 6.2%           |
| No Responses      | 4                     | 3.1%           |
| <b>Total</b>      | <b>129</b>            | <b>100%</b>    |