

HERITAGE TENNIS CLUB MEMBERSHIP PRIVILEGES - RULES

CHECK-IN:

Members are required to check-in at the front desk and present a valid membership card with each visit. Lockers can be accessed by using a membership card. Towels are provided at no charge. Please be advised that the club cannot be responsible for items lost or stolen from lockers or on premises.

USE OF CLUB FACILITIES:

Members are entitled to use Club facilities of which they are a member in good standing, during regular hours of operation and are eligible to participate in all Club programs and special member offers. Members who fail to meet their Club financial obligations promptly or whose conduct does not conform to Club regulations and acceptable standards of behavior may be denied use of facilities.

Members are expected not to misuse or mistreat the facility and/or equipment.

COURT RESERVATIONS:

Members of the Club are entitled to reserve open court time in-person or by telephone up to seven days in advance. A valid membership number must be provided at time of reservation. Non-members may reserve court time up to 24 hours in advance only and are required to pay court fees at time of reservation.

COURT CANCELLATIONS:

Reservations for court time may be cancelled a minimum of 24 hours in advance to avoid being charged. Members are responsible for court fees when cancellations are made less than 24 hours in advance and the court cannot be sold. "No Shows" will automatically be charged to the member account.

IN-HOUSE CHARGE ACCOUNT:

In-house charge privileges can be established for each new member at the time of application. Payment for in-house charges will be done through an automatic withdrawal either from a checking or savings account or through a credit card. Billing questions can be addressed between 8:30 a.m. and 4:30 p.m., Monday-Friday.

GUESTS:

The Club strives to ensure membership privileges. Guests of the Club are charged a fee for every visit. All guests must register at the front desk before play.

NURSERY:

The Club nursery is open and supervised from 9 AM-3PM Monday through Friday. The nursery will be closed on holidays and during the summer months. A small fee is charged per child. In order to protect others, we ask that sick children not be brought to the nursery. All children under the age of seven must be supervised.

LESSONS:

Members will receive a discounted rate for most group lesson programs. Private lessons may also be scheduled at the current rate. Members who fail to cancel a private lesson at least 24 hours in advance will be charged in full.

COURT RULES and ETIQUETTE:

Members are asked to relinquish courts promptly at the end of their scheduled playtime. Players will be charged for extra time on the court.

Please help us maintain the quality of the courts, food and beverages are not permitted on courts.

Proper shoes, shirts and other attire must be worn at all times. Running shoes are prohibited on courts.

In an effort to conserve energy, the Club reserves the right to turn off lights over vacant or adjacent courts.

MISCELLANEOUS:

The Heritage Tennis Club is not responsible for lost or stolen items.

The Heritage Tennis Club reserves the right to cancel the membership of any member for failure to comply with the Rules and Regulations, Terms and Conditions and/or Park Board adopted Policies and Procedures of the club. Terminated members will be required to immediately return their membership cards to the club.

HERITAGE TENNIS CLUB is for the enjoyment of its members. We have attempted to keep our rules to a minimum but ask your cooperation in observing these policies so that everyone may enjoy the facilities to the fullest. Club policies are subject to change when deemed necessary at the discretion of management.