

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Camelot (1005 East Suffield, Drive Arlington Heights, IL 60004)	130	19.6%
Frontier (1933 N. Kennicott, Arlington Heights, IL 60004)	142	21.4%
Heritage (506 West Victoria, Arlington Heights, IL 60005)	54	8.1%
Pioneer (500 S. Fernandez, Arlington Heights, IL 60005)	125	18.9%
Recreation (500 East Miner, Arlington Heights, IL 60004)	178	26.8%
Other	23	4.9%
No Responses	1	<1%
Total	663	100%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	2	<1%
1 year to less than 5 years	75	11.3%
5 years to less than 10 years	117	17.6%
10 years to less than 15 years	137	20.6%
15 years or more	330	49.7%
No Responses	15	<1%
Total	663	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	197	29.7%
Mostly Satisfied	289	43.5%
Satisfied	138	20.8%
Not at all Satisfied	23	3.4%
No Responses	16	2.4%
Total	663	100%

Comments have been arranged by Community Center and follow.

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Camelot (1005 East Suffield, Drive Arlington Heights, IL 60004)	130	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	2	1.5%
1 year to less than 5 years	18	13.8%
5 years to less than 10 years	25	19.2%
10 years to less than 15 years	23	17.6%
15 years or more	61	56.9%
No Responses	1	<1%
Total	130	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	33	25.3%
Mostly Satisfied	62	47.6%
Satisfied	26	20.0%
Not at all Satisfied	7	5.3%
No Responses	2	1.5%
Total	130	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.**114 Response(s)**

Make the neighborhood playgrounds have more shade, more trees over the actual play structures

Upgrade and update all facilities and parks to better accommodate our growing town.

Upgrade all facilities.

Add 2nd path around Lake Arlington so separate path for bikers and walkers/runners. Improve building at Camelot.

I like all as is for the present and trust the judgment of Building and Grounds Engineers and Park District Supervisors.

I would like to see the Lake Arlington bike path situation resolved with another path installed. I think you handled the unfortunate tragedy well, but clearly something permanent needs to happen.

Senior center facility on the north side of the village

Replace asphalt bike/walk path around Raven park near Poe School

We'd love to see a centrally located / north side, rec center with an exercise gym (i.e., weights/ classes), Walking track. Our dream would also be to have a state of the art ice arena w/ an AH hockey program, better than RM & so residents don't have to travel to Glenview & Northbrook for programs

It would be nice to have a park district building closer to the Arlington Heights Terrace subdivision - feels like we are close to all the park district buildings, but we really don't feel like we belong to any of them. Residents in our area spread out to Prospect Heights, Wheeling, and Mt. Prospect and AH park district programs because of this.

Bikes paths and routes that will enable bikers to safely access major shopping centers and connect to bike paths. Dog park closer than the planned one by Checker Park. Additional safety measures to cross Palatine Road. Sidewalks need to be created at Rand and Palatine and Arlington Heights Road and Palatine.

A fitness center, sports complex/center, dog park

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Save money, be frugal, if it's already in the cap exp budget do it, but don't add extra.

More trees at Lake Arlington. At Camelot - trees trimmed, general landscape cleanup along bike path, better maintenance of baseball infield. In winter better ice removal, I have fallen. Address flooding of sidewalk just east of main entrance.

None. Do you realize our economy is not well! People are struggling. Our economy has not been in this bad of shape for years.

I would like to see an expansion of the bike trails in Arlington heights similar to what Palatine has done with its trails along the power lines. Specifically I would like to see Nickol Knoll and Lake Arlington linked together by a path. Or at least the installation of a crosswalk button at the Kennicott/Dundee Intersection.

Complete work on Camelot; make a plan for the Lake Arlington path.

A dog park added somewhere IN AH.

The scheduled Camelot building to be renovated and added on to.

Parking near the soccer fields at Frontier; updates/expansion of pools

A DOG PARK in both north and south Arlington Heights. We are the only community in the area without a dog park. A large recreation center with modern equipment like the NW Community Hospital fitness center and BG Fitness center. Preferably in either one in north and one in South AH OR one centrally located (near Palatine Rd)

Indoor running track as well as outdoor

Walking/running tracks at park buildings

Here's the thing. I'm tired of my taxes going up. I think now is not the time for creation, expansion or massive improvements.

Improved walking and bike trails

We would still like Camelot to go underway with the plans!! Update the facility - larger gym & the walking track!! Maybe add water fountains to the park (outside).

Continued improvement in playground equipment at the parks and replacing the wood chips with the rubber surface at all parks. Open up a free spray/play area at 1 or 2 of the parks. The city of Chicago has spray and plays at many of their local parks for no additional charge.

A workout facility

All the facilities look great to me!

What I'd like to see are more slides for kids and adults at the pools. There no good slides for anyone.

All of the above at Camelot!

AH has a wonderful park district. I am really only familiar with Camelot. I think you should consider: A dog park, since dogs are not allowed in AH parks. A biking trail other than Lake Arlington, it is difficult with bikers to walk. Make Nickol Knoll kid-friendly. My son golfs in Palatine. NK people are nasty to kids.

Additional track around Lake Arlington to make it safer. More facilities on the north side of town. Another indoor pool.

More walking paths; bike trails; indoor walking paths. Community center with rock climbing wall, large gym, activity rooms, exercise facilities.

Can you do a beach like Naperville at lake Arlington?

Camelot improvements are already scheduled...they sound great!

Dog Park, Water park facility similar to Wheeling

Improve the playground area at Centennial to provide more small child friendly equipment and activities.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

First of all, I do not want my real estate taxes to increase because of these capital improvements. That being said, I think an indoor walking path for the winter months would be nice. My kids would LOVE to have pool with a slide (kind of like the one at the prospect heights pool). Also, I think a wider path at Lake Arlington would be nice.

Indoor high dive, Dog park

Camelot is being improved, so there is nothing else we will need. However, as you know, I think \$800K elevated walking tracks is a waste of our tax dollars. If the community needed such an amenity, it should have been installed at the centrally locate Olympic Park where the elevator already exists.

Recreation park needs to be updated. The building and locker rooms are ancient.

Full fitness center on the north side of the village - including fitness room, group exercise classes, running track, basketball courts they are available for open gym for children of all ages.

Better swimming pools

Fieldhouse upgrades along with ample space for soccer, baseball, etc.

Expand Camelot to offer more classes and programs. Add indoor walking track to Camelot. Also, add more community garden space! (especially on the north end of town)

New gyms, New lanes at Lake Arlington

A walking track that would be free of charge to AH residents. Some parking spaces at Lake Arlington are set aside for AH residents--tax payers. NO TAX INCREASES.

Update parks.

Turf soccer field

A work out facility. Improved bike trails.

The water at Lake Arlington looks very dirty. Also, since the unfortunate death accident feel like it is a police state.

We would like the improvement and remodeling of Camelot Park, including a new gym. We would also like a dog park on the north side of town.

Bike path around Lake Arlington, Updated Park facilities

Make paths around Lake Arlington so people do not have to walk 2 miles or no miles...while I certainly agree with the new changes, I do think there should be an option for less walking.

Bigger gym in Camelot park. Bike/walk path at Lake Arlington widened. Hasbrook building renovation- new building/larger.

Soccer stadium

New facilities!!!!!!!!!!!!!! Improved pools

I would like to see Camelot Community Center remodeled.

All of the above if the cost does not raise taxes.

A workout facility with weights and machines. We need better/larger gyms and at least one north and one south AH high quality baseball and soccer fields. Melas is only for younger kids and softball.

Expand the facility and activities provided at Camelot park. Would love to see more class offer there.... Both for children and adults. Improve the bike paths and amount of paths throughout AH and neighboring towns.

New, remodeled or expanded facilities that are closer to the north end of Arlington Heights. Pioneer is the only new building and it is a long drive during traffic. Maybe an indoor sports complex w/ artificial turf or a larger water park w/ water slides?

I think it is time to remodel the building at Camelot to make better use of the space.

Wish Camelot and Frontier buildings/ gymnasiums were being renovated and upgraded. Would also love a dog park on the north end of town.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Camelot building upgrades/rebuild (with volleyball court inside; more workout spaces), More bike paths

More meeting rooms and exercise facility

Lights at Centennial park tennis, One outdoor hard court with volleyball net at Centennial, Open indoor gym time for volleyball for teens

Remodeling of Camelot pool and facility

Would love to see some type of community work out facility somewhere on the north side of Arlington Heights.

Expand the walking/biking lanes at Lake Arlington. Also, simply enforce the 8 mile per hour limit for bikers once in a while.

A work out facility, an indoor track, weight training and machines like they have at Athletico, to use with my pool pass

Camelot, the building itself needs to be modernized. It would be great if it was a bigger facility, similar to Pioneer.

I think that the improvements on park facilities is very important. We moved here when our first child was one because of the parks. Improving the field houses will lead to property value increases and program facilities that impact all ages.

Any capital improvements that modernize and expand the Park District improve the entire community.

Update to local smaller parks. Removal of wood chips and change to soft ground like Buffalo Grove parks

I am happy with the improvements to be made to Camelot Park. I DO NOT think this needs to be done at EVERY major park in AH. Obviously since the referendum has failed twice, neither do the majority of the residents in AH. The baseball fields are horrible. Improvement to have something like Melas Park would be nice.

Expand Camelot facility & add an indoor running track. Add exterior running trails around park (separate from sidewalks). Parallel trails around Lake Arlington (to further separate the cyclists from the walkers and runners). A new fitness center on the north side of the village- similar to the Buffalo Grove fitness center we currently go to.

Mainly remodeling of the old facilities to make the fresh and clean looking. I would also like to see more walking paths and bike paths available for kids and adults that are well marked and safe to keep us healthy and happy.

Updating indoor pool facility. Updating parks.

Updating current parks/pools.

Providing some sort of shade structures to the playground at Camelot.

Remodeling of Camelot. I thought it would have begun by now?? I would LOVE an additional lane at Lake Arlington. I was walking on the inside lane this morning @ LakeA, while a woman was jogging on the outside lane. Two bike riders tried to pass in the middle of us, and came VERY close to hitting me with their handlebars. Too close for comfort.

Would like an athletic complex like Libertyville ...a place where kid's sports can play but also a work out facility for adults. A water/splash park like Wheeling aquatic center. More facilities on the north side of Arlington Heights. The baseball fields are in terrible condition. The lock boxes are rusty and lacking in the proper equipment.

Remodeled Camelot building. More shade trees around baseball fields. Roller hockey rink at a park in north AH.

Indoor walking area at Camelot or another north side park district bldg. There are no decent indoor walking areas for northsiders

Only improve existing facilities within current budget. Fiscal responsibility is most important. No huge debt.

I feel we should have an aquatic center like how Wheeling has. The pool pass that residents pay for, should include that facility as well as the other park district pools. If we don't I feel my kids and others their age will want our family to buy a pool pass for the Wheeling center and not our park district pool pass. Hasbrook need expansion.

I'd like to see a fitness center and more fitness classes closer to home.

I would like to see renovated buildings with bright rooms that encourage children to learn and grow.

Improvement of walk ways at Lake Arlington. More trees in playgrounds throughout Arlington Heights, for shade in the summer.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Camelot remodel and expansion

Repave tennis courts

Would like newer rec center with more available volleyball and basketball courts.

New gymnasium facilities at the older park buildings.

Free indoor track

Bigger gym, exercise machines, pool like they have in Des Plaines

Facilities for seniors - a north AH branch

Outdoor, Lighted, turf soccer/football/lacrosse fields with concession stand; More indoor basketball courts-like Pioneer; Indoor, turf soccer/football/lacrosse fields; Lake Arlington: more picnic tables, sand volleyball, hold summer concerts on deck, promote the concession stand(similar to Twin Lakes/Palatine)Improve baseball diamonds-covered shelter

With the new houses being built off of sunset, St Edna church enlarging their parking lot, we have 6 houses constantly flooding. Engineering has come out and told us, that's because there's a lot of rain. AND, the builders way back chose not to put in drainage sewers. Really? Who gave the builders permits?! We were told to fix it ourselves.

Expansion of the hiking, biking, walking path around Lake Arlington.

Construction of a dog park, construction of rooms thru-out PD that would allow work out facilities

It would be great to have 2 or 3 nice facilities spread around AH (something like Pioneer, but bigger) instead of 8 or 9 small facilities. Similar philosophy to that of school dist. Also, Lake Arlington bike path should be enlarged. Current configuration is NOT friendly for families with multiple small kids riding bikes/scooters and parents walking/running

I would like to see more prairie restorations at place like Lake Arlington. There are acres of woods filled with invasive buckthorn which could be restored. In the open areas native grasses and plants could be encouraged. All the surrounding suburbs, Palatine, Wheeling etc. Are bragging about their prairie restoration projects.

Refurbishing existing park buildings for greater usage.

Remodeling of Camelot building as promised and with the grant money already given to AHPD.

Excited for the renovation of Camelot. North end of ah has much less than south.

Separate paths for walkers and bikers at Arlington Lake.

Remodeling of the locker rooms at Camelot. New playground for Carrousel. Improvement of Lake Arlington with more walking and bike paths that connect Palatine/Prospect. I would also like to see various stationary exercise stations around the lake. They promote park usage and keep us from getting board.

A separate walking/running path at Lake Arlington

We could use a larger/newer recreation facility at Camelot with updated amenities like large gymnasiums for volleyball, basketball, pickleball/paddleball, etc. Also we need lights over the tennis courts at Centennial Park. We could use a large indoor pool near/at Camelot. We could use exercise equipment at Camelot in an indoor facility.

Make the neighborhood playgrounds have more shade, more trees over the actual play structures

Upgrade and update all facilities and parks to better accommodate our growing town.

Upgrade all facilities.

Add 2nd path around Lake Arlington so separate path for bikers and walkers/runners. Improve building at Camelot.

I like all as is for the present and trust the judgment of Building and Grounds Engineers and Park District Supervisors.

I would like to see the Lake Arlington bike path situation resolved with another path installed. I think you handled the unfortunate tragedy well, but clearly something permanent needs to happen.

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4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?**82 Response(s)**

More swimming pools open during the morning and for longer hours in the morning. And open longer in August...not everybody goes back to school mid-August. My children (under 5) take naps when the pools open at noon or 12:30. Pre-school age children need activities 9-noon.

More spaces on the Polar Express

Offer more variety of classes at other locations - especially Camelot or Frontier.

I am happy with the current offerings.

Please continue the Camelot and Frontier book drops with the library. This is a great example of a partnership of two excellent organizations available to the residents of Arlington Heights.

Just expand existing services and programs. I often cannot register for a class due to it being full right away.

Ice hockey

More hip hop dance classes offered

Waterslides

Groomed cross country ski trails around Lake Arlington, Village tennis leagues, Platform tennis courts, SUP boards at Lake Arlington

You cover nearly everything!

Perhaps senior rate at the outdoor pools

None...take a break!

Expand use of Lake Arlington. Possibly a separate bike path.

Indoor tracks for the community. Volunteer projects for teenagers and adults.

Exercise classes!

Continued family events

Ballroom dancing for kids ages 5-7, 8-12, and 13-16. And a foreign language (Mandarin - Chinese) class for kids starting preschool age.

I'd like to see more cardio tennis classes being offered at non work hours at Heritage Club. I don't think tennis court should be on a permit. They were paid with taxpayer money so anyone should be able to play when they want. If regulars play at the same time each week they should show up there at that time.

The same programs, but improved facilities.

There are lots of kid things, mom & kids things, senior things, what about for the 40-60yr olds? Dining club, wine club, corvette or hot rod club. Music in the park but spread around the parks not just downtown. Terremere is a beautiful park to have a concert! Also swimming pools need to stay current with fun slides

More swim hours at the end of summer

I think an immediate change that is needed is more qualified instructors for sport classes. Tball this past summer was a joke. No instruction at all. The teachers just stood in the field. House league soccer is no better. You never know what kind of dedication or instruction you will get with a volunteer parent coach. We will look elsewhere.

A youth Gymnastics program in Arlington.

My family would love to see Camelot pool open until Labor Day.

We are pleased with the variety and number of programs offered. Compared to nearby suburbs, we have a stellar program offering.

As a dog owner, and longtime AH tax payer, I continue to be disappointed that AHPD does not allow us to walk our dog in the parks. I would like to see some of the parks allow dog walkers (dogs on a leash and owner responsible for cleanup).

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

Our five grandchildren and six adults use the facilities and all seem well served. However, I would like to see more information sharing. How many residents know that an elevated walking track is available on the south side at the high school or that there is a great running/walking county walking track at Arl. Heights Rd and Lake Cook.

More childhood language classes

Group exercise classes on north end of the village with comparable rates to fitness centers in area.

Health club

Dog park

Community gardening

Continue with all the great programs you currently provide.

Exercise, strengthening and stretching classes for the mid fifty age group.

We would like to see the continuation of the sports and preschool programs as well as swimming lessons. We would also like dogs allowed in the parks.

Soccer teams, Brazilian jiu-jitsu

More availability of overall Kid programs

I would like to see an affordable before and after school program for Kindergartners in our community.

Spin class, parent and child yoga classes, parent child ex erode/sporting classes.

Dance classes closer to the north end

Just keep up the good work

Dance and fine arts facilities / classes and improved gymnasiums at Camelot and frontier.

Adult volleyball classes, not just leagues; Adult workout trainers

Local exercise facility

High school intramural volleyball league; More events for teens, dodge ball. Closed teen swim night, Adult card playing tourney -poker, euchre

More programs for 2-3 year olds

Better baseball fields in the north side of town. Melas is great, but it takes too much time to get there if you live in northern parts of town.

A workout facility

We are pretty happy with the current offering and do stay involved as much as possible.

More serious dog training - therapy dog prep.

My children continue to participate in sports but will be entering middle school where there is less time and options.

Better option for kindergarten cap program. Possibly an enrichment program to piggy back off of CAP to extend day to full day.

More programs or options for teens. We don't participate in the park district much once the kids reach 13-15 years of age.

As I age, more programs to benefit the older adults. I am happy to see evening classes for the younger kids. Something I always asked for as a working mother.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?**109 Response(s)**

Variety of classes. Many swimming pools and splash pads at the pools. Prices are good

Personnel and program variety

Pools, path around Lake Arlington, classes offered.

1. Neighborhood pools - we love that Arlington Heights has so many to choose from. 2. Lake Arlington 3. The large amount of wonderful parks available

The CAP program is a life saver!

Sports offered and swimming pools

Number of pools, variety of programs

Parks are kept up very nicely, new turf at Hersey, love the soccer program

Lake Arlington

Pools

Lake Arlington

Great variety

Loved it when kids were younger, pools, playgrounds, don't use it as much now

Lake Arlington, pools, wide variety of programs

The fact that Camelot is getting much needed updates. Also that there is an indoor pool.

The pools and the variety of classes for the children.

Many convenient pools, good variety of classes (swimming, karate, Kindermusik, dance are some we have taken). CAP- a lifesaver!

I did like the amount of program offerings when my daughter was younger. I used and very much also appreciated the day camps in the summer. She liked them very much as well.

Lake Arlington

Bridge at Camelot Park

Jobs

Lots of well-maintained parks; pools are good quality

1. Variety of Programs

Variety of parks, plenty of class options

We like the variety of offerings and the fact that new classes are always being introduced. Although we don't use the pools very much, we like the availability of them.

AHYBA basketball

House league soccer

Playgrounds

Indoor and outdoor pools, Lake Arlington

The pools!

Parks/class offerings/family events

Variety of programs

Pools

Going to the pools and now the remodeling to see what the parks will look like. I like the free tennis courts which they should be that way all the time.

Olympic

All the outdoor swimming pools - but need to keep them up to date

The variety of locations

The 2 tennis affiliations

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

Lots of programs to choose from

Path at Lake Arlington

Pools

New facility gyms such as Pioneer

Pools, parks, variety of programs for kids' activities.

The community centers are always clean. The people working there and teaching classes are always nice. I like being able to register online.

Dance program

Soccer program

Proximity of pools

We've always enjoyed the neighborhood pools.

We like Lake Arlington.

Variety of Programs offered thru the Park District

The parks are well maintained, we have a lot of grassy areas and the facilities are widespread.

Great pools, good childhood enrichment classes (cooking, art, etc.), clean playgrounds

Pioneer park/facility

Baseball fields

Camelot park

Buildings are well maintained even if some are getting old. Pools have been upgraded very nicely. Arlington Lakes Golf Course has been maintained very well.

Varied classes, affordable, pool facilities

Abundant facilities

Good pools

Good facilities for tennis

Number and variety of children's programs

I take a Yogacise class at the Senior Center that is very good.

Convenience. A lot of programs to choose from.

Abundance of programs.

Locations convenient

Workers extremely nice

We love visiting our neighborhood parks (Willow and Camelot) and walking around Lake Arlington. We play at the playgrounds, run in the fields, and swim at the pool.

Variety of classes and activities

Parks are kept in great shape

LOVE lake Arlington

Beautiful parks

Nice facilities

Nice programs

Swimming facilities

Camp programs

Many parks within walking distance.

A variety of swimming pools

Family parks

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

Olympic pool

The price of using the indoor pool

1) swimming lessons 2) cap 3) Lake Arlington

Classes, pools, beautifully kept grounds.

Accessibility to the parks.

The variety of activities available for the family.

The pools, the classes, the convenience

Lots of community parks, large variety of classes

Pools, range of classes, beautifully kept parks

Outdoor pools.

Variety of classes for all ages

Facilities available in all areas of the village

Heritage Tennis Club and classes

Parks close to neighborhoods

Lake Arlington

All of the pools that are offered to be of use and the programs such as swim class/basketball. We also use the path around lake Arlington 4 times a week.

Free outdoor events in the summer

We love the Park District. It is well maintained.

Indoor and outdoor pools, basketball and tennis courts

Great website, program guides, and facilities.

They are trying harder than ever to make the most of the land they have. Ice rinks in the winter (now hockey and some recreational)

Basketball

Love the parks and the openness. Lots of options in the program (for younger kids)

Wide range of classes.

Close to home.

Reasonably priced.

1) Lake Arlington trails (though it's difficult for runners to share with overzealous cyclists, and sometimes roller-bladers- so the more space (i.e. Wider trails / separate trails) the better). 2) They at least try to keep an ice rink going at Camelot in the winter (real rink boards would be a plus). 3) Voting at Camelot is very convenient.

The variety of classes and activities

The range of activities.

Offers lots of different types of activities

Variety of programming; A number of facilities; Lake Arlington

1) We love the path at Lake Arlington 2) The AHYBA basketball league - or it that separate from the AHPD? Never quite sure about that. 3) Clean parks and playgrounds. We are so fortunate to have so much green space in AH.

The soccer house league served its purpose for my younger children but became uncompetitive. Pioneer is a nice facility, but not close to us. Camps are good.

Great pools

Lake Arlington

Used it when children were little. Nothing offered for 14-16 year olds.

That we have a choice of 6 pools to go to.

Cost of classes is affordable. There are several pools to choose from in summer time.

The swim lessons at Olympic

6. Name one to three things you or your family like the least about the Arlington Heights Park District?**100 Response(s)**

Many facilities seem to be behind the curve on being up to date.

The lack of updated facilities

Always having to go to Pioneer.

None. I am very happy with the Arlington Heights Park District. You are vastly superior to most village park districts.

1. I would like to see the Muskie swim team enlarged. It's way too competitive to register so quickly for some of these popular programs and incredibly frustrating when a computer system doesn't work. I do NOT favor a lottery though.

2. The Aces travel team is great as far as coaching, but they could use some help with back office management.

The classes being full right away.

That the pools are all too similar; Lack of response by PD to neighborhood request to repave asphalt path by Patriot Park
Lights at Hersey HS should not be on all the time, especially when no one is using the field. Turn off east facing lights when there are no games or practices and even during practices. Lights are disruptive to the neighbors on Waterman and it's a waste of electricity.

The prices are high

Classes get full especially exercise. No pool apron in morning in summer for open swim. Needs to have a tennis program for adults leagues in summer

How the brass works...

New rules at Lake Arlington and signs saying no dogs allowed completely, utterly unenforced, should just remove.

It is so very dog unfriendly!!

They water plants on Saturdays...are those getting overtime? Why plant annuals. Why not perennials??

Overall very happy with it. Don't like it when frontier is open rather than Camelot. No lap lanes and few if any adult breaks. Hope a good solution is found for Lake Arlington.

Did not care for the way the travel golf program was handled this year, but I did express this directly to the appropriate person.

Camelot gym, daycare area; Lack of indoor building space/rental; Maintenance of grounds along Camelot Creek

The dance program and some of the athletic programs have really gone down in quality and no longer offer viable affordable option for families.

Not a lot of programs offered in north AH

No indoor running track options

I don't like the fact that punch cards purchased for group fitness classes expire so quickly. I also feel that fitness class availability is limited to 1 or 2 buildings. I'd like to see fitness classes offered at Camelot

Travel soccer; Pool pass is so expensive I didn't bother year. Many families are switching to Wheeling because the facilities have more to do and the price is about the same.

Closing of the pools before Labor Day!! No workout facility. Cleanliness of Olympic locker rooms

More discounted pricing for summer Waterpark family membership. Due to unpredictable, changing weather pattern, we've only used the passes about 5 times. Consider to forgo the family passes next summer.

Permit program for tennis courts, not enough options for cardio tennis classes, that not all the pools are open until Labor Day weekend.

Customer service should improve. Some of the people are nasty - especially at Nichol Knoll; never get a response to complaints; need a direct phone number where you can get answers

Old run down facilities. Sport classes are not what they used to be. Tball was horrible this year. No teaching at all - complete waste of time and money. House League soccer is poorly run. We need qualified teachers/coaches. Everyone complains about it. Now I, too, am looking outside our AHPD for sport classes. What a shame.

There should be more private swimming lessons available at the outdoor pools. And they should be offered daily if you really expect the kids to learn how to swim. Also, if my kids are in private lessons all summer, why is there a reevaluation

EVERY Monday? That is a total waste of time.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Cost of some of the programs; Swim pass cost. Daily admission cost

Nothing comes to mind

Cost of pool passes. Not enough youth athletic programs (non-competitive)

As stated above, we dislike the fact that we cannot walk our dog in any parks.

Congestion at/on Lake Arlington Path

Spend too much money even when the community votes it down

Our grandchildren would probably say the lack of the larger waterpark facility. They have used the Wheeling facility the last two years. Obviously, the inability to control spending. It's not solely a PD problem. It is consistent throughout government.

Classes aren't offered at convenient times. Preschool age classes run at the same time as preschool.

The pools

No dog allowed in parks makes no sense. If people do not pick up after their dogs or let them run wild, they should be fined. After what happened at Lake Arlington, the path should be for walkers and runners only unless a separate bike path is built. There are too many people on one path right now.

Old facilities; Bad gyms

Dogs should be allowed in parks

Some of my friends have discontinued taking the Yogacise class due to the cost. They now go to health clubs.

Our current park (Camelot) is outdated.

Travel soccer program. It is a mixture of recreational level and more competitive, and it really can't be both. Rec kids should stick to house league, and the level of skill and competition in travel should be higher. The high school program is a mess. The communication from staff is poor at best, but virtually non-existent

Facilities and gyms are getting old. No work out facility (a town this size should have one)

Prices are getting quite steep.

We hate that we can't take our dogs into the parks. That is a horrible idea because there is also no dog park so there is nowhere for us to go out as a family.

Having to walk 2 miles around Lake Arlington

Old outdated should all be like Pioneer!!!!!!!!!!!!!!!

The gyms are basically worthless, very few quality multipurpose spaces. Pioneer is nice.

Teenagers teaching swim classes to little kids (infants-2yo)

Prices are high; no dance classes offered in North Arlington (unless you consider tiny Hasbrook a location)

No dog parks. Park at Poe school (shared w dist. 21) is mismatched and limiting. Only improvement since we have been here has been driven by Poe PTO.

Inside tennis court availability in evenings and weekends for drop in play versus membership only

Lack of exercise facilities

Having to drive around for a lighted court for tennis.

The small gym at Camelot. The fact that everyone is not following the rules around Lake Arlington.

The bees at Camelot pool.

No place to work out on machines like they have at Athletico, for any follow up to physical therapy or just to work out. Need whirlpool at Olympic or in a workout facility for muscle relaxation.

Staff sometimes doesn't have passion but you really can't ask for too much with high school students. I refer specifically to the swimming classes. It really seemed like they were just running through the motions, I don't think my son really learned anything new.

Kid's sport leagues have challenges. I understand that it is all about the volunteers, but there seem to be hold ups for the

start of practice due to low volunteering.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

No open gym time on Sundays. The ability to register by practice day for soccer and basketball at the younger ages.

Naperville Park district does this and it eliminates being assigned to a team with a practice day that you can't be at. All that is needed is more codes and the registration for soccer would be like swimming

That we live so far north that we do not take advantage of programming. We use BG park district instead except for cap programming.

Taxes

Too many pools - Camelot and Frontier are very close to each other. Close one and use the area for something else. Old ideas - need youth on the board. Improvements need to be made, but gradually.

1) The rec center near the hospital is too far away- and doesn't have an indoor track (if I remember correctly).

Not enough night/weekend family activities.

There is a CAPS program which is great, but I'd like it to be expanded so that kids that are in half day Kindergarten have a program to have someone watch them for the rest of the day for full time working parents.

Pool is not open from Memorial Day until Labor Day; Some people still are not following directions around Lake Arlington, therefore, making it unsafe

1) Exercise classes @ Rec Park are crowded and facility is so outdated. 2) Wish there were more exercise programs on the north end of AH (lots @ Pioneer).

Cost. Too expensive! No affordable programs when our taxes are skyrocketing. Run-down buildings, facilities. Locker rooms at pools are disgusting. Not very friendly staff. Staff is hard to reach. Do not return phone calls or emails.

We really don't use the park district like we used to when the kids were younger. I like a lot of the Senior programs but I'm not old enough to take them.

Nothing for teens or young adults. Geese problem at Camelot pool. Stopped going because of it.

That we don't have an outdoor aquatic center with a lazy river, slides and wave pool. I feel the dance program was very unorganized last year.

That Camelot pool closes early in summer. That only Heritage offers morning pool hours. That there are no swim lessons offered @4pm during school year @ Olympic.

Having to travel to Forest View for most of the fitness activities.

Young children classes do not accommodate working parent schedules. Under qualified swim instructors.

Summer programs comes out it drips and drabs, some in winter and other in early spring. Makes it hard to plan. Your in district prices are higher than some park districts out of district prices.

Outdated facilities (Camelot/Frontier). High cost of certain programs (Dance/Ballet)

Difficult or impossible to get into some classes even if you register immediately

Heritage and Forest View tennis clubs do not offer a resident discount

Not enough space and older facilities. I.e. volleyball leagues for the kids cannot even get a whole court to practice on (if you think about how absurd that is.....volleyball requires hitting it over the net yet practices only provide half of a court)

Outdated and very small gyms (non-Pioneer). Very little open gym time. Uncompetitive, non-challenging sports programs offered (Park district basketball doesn't even keep a score until 3rd grade, etc.). Some park staff don't seem to care a great deal. We often look to other nearby park districts for sports programs/activities for our children.

It is far too expensive

No exercise facilities

Dated, lack of indoor basketball & soccer fields. Baseball fields don't drain properly

Is a 2nd senior center possible? On the North side of town???

The pool locker rooms (Olympic and Camelot) are filthy

Referendums for tax increases.

Cost of the classes, congestion on Lake Arlington path

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

I hate that you mow down the tall grasses and plants at Lake Arlington, which makes it look like a big hay field and encourages the geese. Geese don't like tall grass fearing predators. Their droppings are a real nuisance.

Not enough spots in classes. You have to be on the computer exactly at the time the enrollment opens to get into many classes

Spending money on things that will not help people like astro turf for soccer fields.

Need to bring more services north

The gyms at all locations except Pioneer. The Hasbrook facility

I very much dislike the way Lake Arlington is transforming. I feel that the people usage has increased and the Park District can't keep up.

Would like to see open family gym times at all of the gyms during winter evenings. Not enough family active opportunities.

Need more indoor gyms that are larger and offer more diversity for young and old alike. Programs should be diverse for children and seniors. Need a large indoor pool on the north side of Arlington Hts near/at Camelot. We could use lights at Centennial Park Tennis Courts. We need a newer/updated baseball diamond at Camelot Park.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.**38 Response(s)**

It's too bad the referendum didn't pass, because many of the people I know that voted for it had young children. I wonder if the money was appropriated differently, if it would have passed.

I was sorry to hear about the death of the elderly lady at Lake Arlington; however I don't believe you need to spend thousands of dollars or more because of a possible reckless kid driving too fast on the path. Do not allow functions promoting crowds of bike riders unsupervised on a narrow pathway with walkers and very young children and elders.

Our family is looking forward to seeing the Camelot Park improvements coming soon.

If classes fill-up it would be nice if the AHPD would consider adding additional classes at a similar day/time to accommodate the additional demand.

Website is really great - very easy to use...

I would like to see Lake Arlington Path widened and the AH police monitoring the lake path - especially in the early dawn hours for safety reasons.

Thanks

Cut back on the over the top marketing expenses. The share the path banners and t-shirts were a bit over the top.

Perhaps adding signs to alert people to clean up after their dogs such as Respect Your Park and Neighbors CLEAN UP AFTER YOUR DOG

It would be nice to have a dog park, or an end of the year dog swim at the local pools before draining for the winter. The uninvited ducks should not be the only animals to play in the pool.

The dance program has really declined- the quality of the instructors has diminished significantly, and they no longer seem to be even teaching kids to dance- they're basically just preparing them to wear a costume and look cute on stage. Some teachers also make very inappropriate choices as far as costumes, dances and especially music.

I think there are a lot of positives to the AHPD. However, I think a lot more attention needs to be placed on the QUALITY of existing classes and not just on the building/reconstruction of the facilities the classes take place in. While the new facilities are important and a necessary change, we really need better quality classes and instructors.

In continuing with #6 I think a reevaluation and upgrade of the swimming lessons is needed.

Taxes have risen well beyond the rate of inflation and it is hurting people on fixed incomes. The PD seems to react to special interest groups and without well-reasoned research and data. It is also a poor allocator of limited resources as evidenced by the willingness to pour millions into the oldest park building.

No tax increases.

Need to approve capital spending and start working on getting park centers updated

My children grew up benefitting from the many services and programs of the AH Park District. I hope to do my part to keep it so for future generations.

Signs at the entrance of Lake Arlington

We need a workout place to go that is family oriented...for kids, teens, and adults. *like they have in Wheeling and Buffalo Grove

Definitely one of the best PDs in the area. We are always "bragging" about it to our friends.

I voted happily for the referendum, but I do know some people who got upset about the 2nd attempt because they felt it was too soon. It was like doubling down on a bad hand. I wish it had gone through and I'm relieved that I don't live near a park that will not receive the proposed improvements.

It is difficult to balance everyone's needs and interests.

I hope the indoor walking track will be open for residents to walk without having to sign up for a class.

The parks and buildings need to be updated, but at a gradual pace. I do not want my taxes to go up even higher.

Continue to educate the community about how funds would be used for a referendum

We are fortunate to live in a community with such an amazing PD. Kudos to the people who work and plan to keep it a great place to live and raise families. Opportunities abound for healthy living if we choose to take them.

For a community our size, it really should be top notch. It's lacking in many ways.

You should pair up with AHML to see how they are helping community and all age groups.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

I would like to see the annual and/or summer pool fees dropped so residents would be billed on a per use basis instead of having to pay a couple hundred dollars at once.

I have been an active coach for a very long time (soccer, basketball and volleyball). The longer I coach the more I realize how much the park district is contingent on good coaches. My daughters had a situation with both soccer and basketball where the coach left such a negative impression that they never returned to the sport.

Please make it more affordable

Love to see an indoor facility for batting cages, basketball, turf field for football, soccer, lacrosse. Update 1 outdoor pool to create waterpark features: drop, body & tube slides

Please don't use this survey as a means to justify another referendum. Homeowners are being taxed out of the community.

You over spend replacing things that don't need to be replaced. I can't afford the high property taxes to keep you guys going with your projects.

The swimming director at Olympic is wonderful. She really tries to individualize a program to meet a child's specific need.

Promote the Park District more with information to residence.

Yoga & tai chi are two very popular distressing activities. Very surprised how few options we have available through our fine park district. They require very little infrastructure cost and are the wave of the future. Please consider enhancing these areas for teens and adults. Keep up the good work with the sports teams for kids. They r great.

Need lights for Centennial Park Tennis Courts. Need larger indoor gyms that are new and support basketball, pickleball, volleyball and exercise programs for adults and seniors. Need a large indoor pool on the North side of Arlington Hts/Camelot Park.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	44
Last Name	42
Home Phone	41
Email Address	44

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Frontier (1933 N. Kennicott, Arlington Heights, IL 60004)	142	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	13	9.1%
5 years to less than 10 years	29	20.4%
10 years to less than 15 years	29	20.4%
15 years or more	71	50.0%
No Responses	0	0.0%
Total	142	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	40	28.1%
Mostly Satisfied	61	42.9%
Satisfied	30	21.1%
Not at all Satisfied	6	4.2%
No Responses	5	3.5%
Total	142	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.**123 Response(s)**

Upgrade Frontier park building. New gym with seating, indoor walking path. Fitness center somewhere.

Not sure, keep the town pretty, clean and safe

Fix Frontier Pool (peeling surface throughout); upgrade / fix / change Recreation Pool locker room / facility;

Walkway over Palatine Road so my children can safely cross Palatine road to swim at Frontier pool!!! Make each pool different from each other. They are all the same. The family pool at Olympic is terrible. Follow the example of Elk Grove and their fabulous facilities. Better baseball fields. Mount Prospect has wonderful fields with concessions.

Put a pool at Lake Terramere. Lights around Nichol Knoll bike path for running at night. Adult lap swim from 7-10 @ Olympic.

Remodeling and expansion of the community centers at the local parks similar to what occurred at Pioneer Park.

The Hasbrook Park building could use a remodel.

Gymnastic facility, indoor track/ weight room/ exercise room

Improvement of the Frontier park building.

1. An Olympic grade indoor aquatics center 2. Turf plating fields

The art/dance building at Hasbrook park needs to be expanded or remodeled. A work out facility on the north end of AH.

We are pleased with the improvements currently being made at Frontier Park. We would love to see the dance room facility at Hasbrook improved. That is a popular location for dance and the room is getting dated, as is the waiting area.

Staffing and new facilities / upgrade existing locations such as tennis courts, etc.

Remodeling and expansion of existing facilities.

More options like a health club.

We are supportive of the modernization of existing facilities.

Increasing the size of the track around Lake Arlington to make it safer and issue citations to those not abiding by the rules

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Turf soccer fields

A community work out facility is missing from AH that all other nearby villages have

I would like to see the park district build a dog park for residents and their pets. My dog loves to play but we are not allowed in any of the parks. We must always walk through neighborhoods or along noisy commercial streets. My dog would love the opportunity to play with other animals in the safer environment of a dog park.

Indoor walking track. Larger family activity pool

Thank you for doing Frontier. Hasbrook & rec need help

Updated pools

I'd love to see the Frontier building redone. I know the outside is being improved, but the inside needs it desperately. I'm in favor of improving all of the outdated buildings.

Update the gymnasium at Frontier Park. Dog training in summer is very uncomfortable without any a/c. Also need more electrical outlets for election booths.

An indoor fitness center in mid-Arlington Heights near downtown - gym, machines, indoor track. Forest View is too far on the south end. An indoor ice rink would be great for skating and hockey.

New Facilities. Indoor pools at more than just the Olympic Center. Remodeling and Expansion of older facilities

I was really hoping to see the renovation of Frontier Park including the addition of the walking track. Also, a community fitness room with elliptical trainers, treadmills, etc. Would be wonderful.

Some sort of a dog park

I liked that plan for Olympic.

Knock down the Frontier building and build something like at Pioneer!!!!

Dog park

Indoor walking path at Frontier Park. Another indoor swimming pool would be nice.

Return of the frontier garden plots.

North School Park accessibility and parking.

Community health clubs/gyms. A good example would be the fitness center in Elk Grove

I think the park district is great as is and cost containment should be a priority in the current economic environment.

Improve gyms at frontier and add gym at Olympic. Improve the basketball court at Virginia terrace by improving the surface, striping, and baskets and redo the waking path around Virginia terrace park

None besides what is being done.

Redo the gym and an indoor walking track

Pool upgrades, preservation of green spaces.

All current facilities should be completely and continually maintained. No individual facility should have either more or less attention than any other. We don't need additional facilities or large additions to existing facilities. Utilization needs and safety concerns should be the first considerations.

Workout equipment in a facility. Improved outdoor walking facilities and increased amount of fitness classes in the north end of Arlington heights

Update Rec Park. Finish Frontier to the equivalent of Pioneer.

New building at Hasbrook park.

Timely completion of Frontier Park.

The pool bldg at frontier and Camelot, the sewer smell gets pretty bad. Would like to see a better gymnasium facility-something like Waukegan, Mt prospect, etc.- Pioneer is nice, but it's not big enough for a village this size-a health club type facility - better baseball fields , most of them need work. I voted for the referendum!!!

Any capital improvement that would lead to lower property taxes.

Remolding and expansion of Frontier Park.

Neighborhood road improvements. Capital assistance to save our trees from the ash borer. Upgrade our 18-hole golf course with additional practice facilities. We do not have sand facilities.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Wheel chair access

Building of an ice rink, expanding/improving bike paths

Local gym, indoor running track

More field lighting for football and other sports. An outdoor pool that has more features.

We could use an indoor sports complex for all ages

Open the pond at Hasbrook and turn it into a recreation area

We love the building of frontier to be redone with a bigger basketball court like at pioneer. And a dance room.

If these improvements will increase my taxes then NONE

Safer bike paths

More course offerings on the north end, so remodeling and expansion for classes at those facilities.

I would like to see Recreation Park main building retained with some updates, particularly handicapped accessible.

New or remodeled facilities

More bike/running trails including over/underpasses. Dedicated lap lanes at public pools. Clean, modern changing facilities at pools. Indoor running track. Well maintained tennis courts with night time lighting.

Running path

Pool facilities are still not as good as Elk Grove, Mt. Prospect, and Wheeling to name a few

More basketball/baseball fields. Don't put in lacrosse fields because lacrosse is stupid.

Really? Please maintain our current facilities and keep them clean. Be realistic about the taxes in Arlington Heights, and learn to work with what you have. That is what long-time residents are trying to do.

Remodeling or/and expansion of existing facilities, mainly in Hasbrook Park.

No car tags lower taxes don't spend just to spend

An indoor track around park district classrooms/kids sports rooms so parents can exercise while their kids are in basketball or floor hockey classes.

Several dog friendly areas that are convenient -- walking distance,

Indoor soccer complex, with turf

Would love to see facilities at Hasbrook, Rec, and frontier improved.

Upgrading of Frontier pool.

Purchase land for green space.

Remodeling of old/outdated park district buildings/facilities, such as Frontier & Rec., Heated pools at Olympic.

None. Parks are great already and taxes are already too high.

Larger Hasbrook Art Center

Would like to see Frontier get a similar makeover like Pioneer

1. More baseball fields with lights (although I understand besides Melas, most have residences near them and that could be an issue). 2. Taking one of the pools and making it more of a 'waterpark'. You could change more to get in and have an 'add-on' for the summer/annual pass in order to access it. 3. More swings at Vir. Terr. Park.

I would love to have a dog park in Arlington Heights

I would like to see a work out facility along the lines of the Wellness Center

Indoor walking paths. Safe, smooth paths for in-line skating and possibly indoor inline skating.

Fitness centers with weights, machines, treadmills, elliptical classes.

A Bike Trail! If wheeling, Prospect Heights, and Palatine can all provide a bike path I cannot understand why AH doesn't. The Palatine trail should connect through AH to the Prospect Hgts trail. Additionally an overpass at Palatine so we could get to Frontier and to the Palatine trail safely. Widening of Olympic so more teams could practice.

Indoor running and walking tracks, weight rooms, climbing walls, racquet balls courts.

Frontier needs a new gym now.....not in 3-5 years. Park District basketball teams that have to practice there are at a disadvantage. I often wonder why myself and others even sign up at Frontier.....should sign up at Pioneer.

Maintenance of current existing facilities.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Updates to some of the facilities...as an example, frontier is dark and feels old. Gym is fine if you want to play basketball, but would be nice to have other options...rock wall, multi-purpose space, etc...

I would and did vote to improve existing facilities. We have plenty of parks but need to maintain what we have. Frontier needs more gym and classroom space so second graders don't need to practice at 930 at night.

None!!! Enough spending of tax dollars on park district facilities. I am all about keeping the character of what we have already, but in this economy spend the money on something important, or give it back to the taxpayers. I can hardly afford to live in this community anymore!

What they are doing at Frontier now is great. Maybe update or remodel the buildings in the near future as they look quite dated.

Bring back the volleyball court to Frontier park. Why did you remove it with the new plan?

Remodel Frontier Park building

I don't have any that I would like to see. I love our parks and hope that they continue to be maintained.

Pools in prime condition, tennis courts in prime condition, attractive landscaping, ball fields and soccer fields in good shape; appropriate drainage to prevent fields ruined; - field house not as important

Turf football fields at Sunset Meadows; better sidewalks/asphalt walks around Pioneer Park for walking/running

Indoor sports facility like the Dome in Rosemont and the Barrington Field house.

The referendum needs to be revisited and brought back to vote. I would suggest that the park district put more effort into spreading the word and advertising. I know there were community meetings last fall, but there was very little visible support or signage throughout the community which would have been beneficial. Also another path at the lake

Improvements and as many programs as possible at Hasbrook Park, the building in particular.

The Frontier Park building since it's an old facility.

We would love to see Frontier Park remodeled and expanded to include more classes for children. We should add some additional heating in Frontier Park for the children enrolled in Winter Break programs at Frontier Park and update children playground area and provide some more seating around the playground area.

All tennis courts improved (including lights) and maintained regularly and separate bike lane at Lake Arlington.

We currently don't take advantage of the facilities

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

94 Response(s)

Not sure

Indoor fitness / exercise programs in the northern end of AH. Especially early morning classes or workout options.

Extend the season the pools are open for!!!! Summer does not end August 18th! Taxpayers pay money toward park district and the pools are only open 2.5 months per year. Lifeguards can be found when college students leave for school. There are many people looking for work every day.

Masters swim program.

Continue with existing programs; perhaps add health club type services at local community centers.

Language programs such as German and Mandarin.

More daytime Zumba classes.

Parent's Day Out Program for 2-5 yr olds; Kindergarten enrichment programs

The Dance program is excellent. It would be nice to have a few more options for dog classes. We took the puppy program and would love to have some more classes for older dogs.

Volleyball - yoga for teens -

More services and activities for grownups and seniors, not just activities for kids (we live in this town, too).

Start a lacrosse league

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

More options like a health club.

Work out facility. Better pool facilities - (i.e. Larger water slides, wave pool, lazy river, etc.) Make it a destination for residents of other communities

More photography and computer classes

None were pretty much done with the park district

See my comment above about having a much needed dog park in Arlington Heights.

Computer programs for kids, gymnastics, and piano classes.

Dog park

Generally speaking I think the park district does a good job, especially with community events. I think there is room for improvement in terms of staffing/options for kids sports option. We went outside of the PD for sports this year.

DOG Park in Arlington Heights.

For adult classes: more Pilates options and combo-fitness classes. A run club would be good, too.

Yoga for families; More Polar Express opportunities; More Halloween Events; More Christmas Events; Day Long trips for the Family

We are frequent users of the aquatic and tennis programs, and hope to see those continue.

Addition classes at the indoor swimming pool that do not revolve around the hours of senior citizens

It's a wonderful set of offerings that you have right now.

More classes like those offered at Pioneer for smaller kids.

Group fitness classes a renovated community centers

Indoor tennis priced reasonably.

Fitness centers

No change

Not sure.

Expand swimming teams to incorporate more kids

More teen programs, maybe with a park twist, like "photography / movie making in the park" or "aquatic dance and drama". Bringing in YouTube celebrities like avbyte would be popular, too, if at all do-able!

Keep doing what you're doing, modify based on utilization. New programs must be carefully analyzed so that the new "in thing" doesn't squeeze out the tried and true. Don't cater to special interests.

Triathlon clinics. Master swim and water polo teams (adults). More adult lap swim options in summer. Dog friendly parks and paths

Lacrosse

Frisbee Golf. Movies in the Park. Sledding.

Better gym facilities, more open gym time- Better customer focused response from AHPD employees. Something like elk grove's pirates cove...

5. Name one to three things you or your family like the most about the Arlington Heights Park District?**123 Response(s)**

A wide variety of classes, sports and special events. Lots of great neighborhood parks.

Not sure

The number of pools and quality of the facilities.

Cleanliness, number of pools

Love the pool. Love the kids' classes. Love the family events.

The sheer breadth of courses offered.

We love the many parks and options for class locations and times.

Great selection of activities for all ages

1. The variety of classes. 2. The pricing for residents. 3. The number of facilities.

1. Aquatics

The Dance program

Pools

1) The Dance Program is Excellent 2) The pre-school program was excellent when we used it. 3) The variety of programs offered

Of locations

All the parks.

Pools

Pools and costs

The variety of programs and the number of neighborhood parks

Facilities, number of and quality of

Playgrounds

Un-crowded

I like the classes offered at the senior center.

Indoor pool, outdoor playgrounds

Programs, scholarships, Frontier park.

We offer so many programs. Keep up the good work. Love the brochure as well. Please keep the hard copies. Some things shouldn't go 100% digital.

Cost, Location, Staff

The community events.

The variety of classes offered.

Variety of options for activities. Plenty of swimming pool options.

A wide variety of programs from which to select

Wonderful pools, excellent tennis program at Forest View, beautiful parks for walking, biking, etc.

Activities outside of classes that allow for free family entertainment such as concerts in the park.

The programs that are offered and the maintenance of the parks is great

Indoor swimming mostly

Senior activities at the Senior Center. Love the walking path at Lake Arlington

Pools

Pools, outdoor pools are good and indoor pool is good too.

The pools

Large variety of programs and facilities available.

Number of parks and pools, condition of baseball fields

Love the CAP program for our son.

Pools, Swim team muskies, Inter park swim teams

Lots of neighborhood parks, nice pool facilities, good classes for younger kids.

The locations - convenient to most all neighborhoods, the facilities - pools, gymnasiums, sports fields, the Park Staff - friendly, helpful and very competent.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

OISC, Multiple outdoor pools

Convenience, programming

The quantity and variety of pools is very appealing to our children. They often go to all of the pools during the summer.

Swimming pools.

Our pools are nice-(some locker rooms need work. The preschools are good. Talidis and Peitro and O'Shaughnessy were good- so was Wojtalewicz . The dance programs are good.

1. Swimming pools 2. Open space 3. Friendly staff

The number of facilities.

AHYBA for girls

Swimming pools, dance classes,

The pools, the natural aspect of the parks, and the people who work there.

Pools only

This year, not much

Green open spaces, The Lake and its pathways. Memorial Park.

Not much relevant as empty nesters. Need to pay to use the wellness center at NWCH

Lake Arlington, Arlington Lakes Golf Club, Senior center classes

Great facilities. Wonderful programs for the entire family

Number of parks and pools, Large number of programs offered, Cleanliness

The dance program, Pool, Trunk or Treat, Autumn Harvest, National Night Out-seasonal programs

Variety and number of parks.

The number of parks is various neighborhoods, programming for all ages, and participation in community events.

Programs, Pools

CAP program.

Pool

Outdoor pools, playground equipment, class offering

Lots and lots of beautiful parks and Lake Arlington is a jewel. Nice playground equipment in most parks. Recently updated.

Prices, pool, location

1. Facilities that are close 2. Facilities that are clean 3. Programs for all ages in the community

Range of activities is excellent :-)

Pools

The parks are maintained very nicely.

Large variety of classes, numerous park facilities, indoor pool

Easily accessible and the variety of choices.

Special events.

Wide variety of offerings.

Good programs, nice parks and pools

Cleanliness of parks and facilities, The recycling in the garbage cans, Variety of classes

Variety of programs

By far the number of pools and the fact that we have an indoor pool open year round. Easy access and they never get too crowded (or rarely)

The diversity of programs, the closeness of the pool, and the arrangement with other park districts for classes not available in Arlington Heights (i.e. Ice Rink)

Yoga classes

We've enjoyed the classes and the pools over the years.

It's large scale, activities, organization and professionalism. Facilities are also well maintained. Most activities are priced well. Parks are secure with monitoring.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

I think that many of the facilities are nice, safe and clean. We are comfortable taking our children to them.

The staff has always been great from the Park managers, to the CAP employees, to the pools staffs.

Cost and quality of the buildings.

Pools

Classes, sports teams, CAP

Variety of parks and programs.

Pools, dance programs, parks

Frontier pool, the assortment of classes for children

Activities for the kids. Soccer, summer camps, etc.

Pools are great. The classes were good for the kids when they were younger. All the parks are great.

Swimming, volleyball.

Schedule has a great variety, Lots of events (night out, etc.)

Pools, organized programs and swimming

- Pools, - swim lessons and summer swim team programs, - tennis courts

Sports facilities

Facilities are always clean, well-kept and you offer a variety of classes and sports for everyone.

The majority of the staff is friendly and very helpful. The five outdoor pools and the one indoor.

Outstanding staff and board members. Thoughtful and responsible planning. Excellent programs and array of offerings.

Clean facilities.

The swim team, pools and parks for children to play and hang out with their peers.

CAP, swimming pools, and class offerings.

Golf courses, tennis courts, Lake Arlington

Keep renovating buildings and activities that speak to the current interest of children

We love the variety of programs, the facilities, and our favorites are the big events like the national night out or the fall festival.

Number. Accessibility.

The pools (no kidding right?), The parks - and the walking paths around them. The events (like the music; not sure if that is AHPD or something else)

Plenty of family events

Community centers, parks, programming

The pools, variety of programs/classes, cost of programs/classes

There are a wide variety of activities for all age groups. The family activities seem to continue to expand in terms of the quantity and quality of offerings. The quality of the instruction for many of the programs: swimming, dance, soccer is very, very good.

The pools, program offerings and parks

The number of and diversity of programs offered to young children and families as well.

The pools, playgrounds, and Museum

We like how there are parks in every neighborhood.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?**123 Response(s)**

I'd like a better online tool for searching the program guide. I want to search for classes by age range or by days of the week.

Not sure

That there is only one pool that opens before 1:00 during the summer.

Short swim season. Lack of good baseball fields. Frontier is an embarrassment - the gym floor is linoleum made to look like wood

Class times can be restrictive. I'd love to see more time in the evening for swimming at Olympic.

The online class registration process. Having all classes scheduled for registration at the same time bogs down the system. Staging classes for registration, such as doing dance one day, camps another day, swim lessons another day, might change the negative experience that people have today.

Some class times don't make sense--rookie ball at 8pm? Most 6 year olds go to bed by then.

No indoor track, no walk-in weight room/exercise room

1. The old building at Frontier

The swim program

Daytime summer options. It seems like only working families are taken into consideration when the summer schedule is created. As a stay-at-home parents, I have only 5pm and later options for my child? I need daytime activities.

None that we can think of

Staff

That the park district seems to cater only children.

How much money we as taxpayers pay the park district executives

The antiquated buildings, basketball courts, lack of work out facilities.

Staff has a hard time getting back to you on a timely basis. Patriot field is terrible. Lack of turf fields.

Lack of fitness facility. Programs aimed only to women

Dogs are not allowed in the parks. I always pick up after mine. I wish there was a good walking track that people could use in the winter. Lake Arlington is nice but too cold in the winter.

Pool locker room, would be nice to have locked lockers like Schaumburg Water Works, would be nice to have nonslip mats also

Pricing for camp that we have to take kids to Pioneer camp last week of program, that some programs are not discounted.

1. Create loyalty/reward muskies program. We lose key swimmers bc they didn't get lucky with online reg. Tku for soln w white team but it's a poor soln. Every Muskie should be slotted based on time, not based on luck w reg.

2. Online registration!!! I work w babies so I can't login till late pm. It's not fair 2 many. Too many system crashes!!!

Times of some classes, would like more variety for younger kids, Combo of ages for some classes

Staffing in swimming & sports needs improvement. This year when I attempted to register (fall) I couldn't log on (PD website wasn't responding) and then lost an opportunity to register for something I wanted.

Lack of Air conditioning in facilities.

For working parents, sometimes the class times for children's classes are prohibitive. We generally can't take our kids to any class unless it is after 6pm.

Polar Express closes up immediately. Please work with Metra to offer more times/dates.

We need more adult fitness opportunities indoors and update community centers.

More monitoring of the parks until 10pm on the weekends

No dogs allowed at any if the parks

Only one indoor swimming pool. The prices for classes should be lower for Seniors.

There is no priority registration in place.

The managers at Heritage Tennis Club, Chris and Chris are an embarrassment to AHPD. Both are rude, not open to need ideas and programs, and overall appear to be inconvenienced to be there and inconvenienced by the residents. Pricing is high there and they don't want to hear it. I think they forget park districts rely on tax \$ and the public.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Classes always get cancelled at the last minute thus I stopped signing up for classes at the park I only do a few and go to other places for my 3 year old.

The staff at the summer programs

Quality of the gyms, lighting at basketball court at Poe

Gym at Frontier, Difficulty getting in some programs

Pool passes are expensive.

Don't have any complaints - do feel bad about the "no new taxes" residents that don't understand how the AHPD improves their community and the value of their homes.

Only one indoor pool, Not a lot of walking paths, Not dog friendly

Web-site tends to crawl when registration period opens. Took an hour and 15 minutes to finally get through for 2 programs. Many park programs tend to use youthful instructors that are given little leadership. Parks are dated.

There are way too few hours of open swim at Olympic Park during spring, fall and winter.

The decision to saw down so many trees in Frontier Park. Limited fishing opportunities.

Facilities need to be updated – badly, Some park district employees could be a bit more responsive to the public. I have participated in programs through other park districts, and have been thoroughly impressed with response time and attitude of the employees I have had contact with.

1. Very high property taxes

Age of the buildings.

Facilities Lack of wheelchair accessibility

Old tennis courts, outdated swimming facilities, limited biking paths

The increased destruction of the parks for 'modernizations' sake.

That crap you pulled at Lake A

Short notice of park closures

The amount of effort that is expended for entertainment at the July festivities.

Not enough parking at some fields. Not enough shade on or near the playground equipment. No bathrooms or shelters

Condition and quality of basketball courts and lack of close courts, No bathrooms access at Hasbrook Park. No nice dance studios this side of town. None at Frontier and Hasbrook's not that nice

Availability in some programs

The prices are too high

Some old facilities, limited course offerings in certain locations.

I can't think of any at the moment.

We don't like how frontier park has really gone downhill in the past 10 years. We got a nice new pool and you let the park go. There were weeds everywhere and the walking path has been dangerous to walk on for years. I realize it is being done now. I can only hope it will be maintained. It really has been a disgrace to this park district.

My daughter did not like the day camp. Pools could be cleaner overall, including locker rooms.

Pool hours (too few)

The people can never help with programs at other parks (they are totally baffled), hockey rinks, lack of open gym hours

1. Kids sports programs are too competitive. 2. Some programs are too expensive. 3. Quit putting referenda on the ballot!

Not enough activities in the evening hours during the week. Working families are left out without a viable option for their kids to participate in the activities that are mainly held in early afternoon. There is a need for later classes as well!

The registration website

Taxes -- why does every village need its own park district -- it is difficult to understand that each village needs are that much different or that using sub-contractors would not be cheaper.

Lack of kindergarten enrichment option, poor quality of dance program (too laid back, mediocre quality of dance company));

Increases in fees. Wanting to do too much with our taxes during a very terrible economical time. It's hard to see the construction at some parks when people are in foreclosure and there are so many empty storefronts.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Some classes are very organized and well-run, whereas other classes are not. We've noticed that the classes that are run by young, summer staff seem the most disorganized. Maybe better training is necessary.

Class cancellation system, immature swim teachers. Most are too young to really teach kids to swim.

Classes get cancelled due to low enrollment. It's frustrating for my son to be looking forward to a class only to have it cancelled. Better organization for pre-tball and t-ball. Sometimes I feel the games are just going through the "motions" and skills are not being taught.

Seems like the classes are always offered at the same day and time each season. We can't sign up for some classes because of day and time and would like to see if in the spring it is offered on a Tuesday, maybe in the fall it could be offered on a Wednesday or Monday, same thing with some classes that are offered on only weekends.

The baseball fields are not maintained well which causes more injuries. Not enough 'big kid' swings at Virginia Terrace Park! :))

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.**51 Response(s)**

We love the AHPD!

I love the Arlington Heights community, but am disheartened at our park district facilities. Elk Grove has a fantastic complex, Mount Prospect has Rec Plex. We have nothing but a gigantic Pioneer Park building that offers little. Why was that park redone and not the others. Frontier is horrible, run down.

Keep up the good work!

I think the park district does a good job of offering good programs for the money. We have utilized the CAP program for many years, the pre-school program, and the dance program for over 10 years, and a variety of other programs that have been offered. We love AHPD!

Do a better job of convincing the community how important it is to upgrade/update the park facilities.

Please find a better registration system. It seems every household has had significant problems & don't into programs. Example: It took 3 cycles for my son to finally get into 1 popular class. We all pay w taxes, etc. but not all gets to benefit from it.

Everything we have been a part of so far has been great! What a great place to live with all the programs you offer.

I think the park district is a great asset to Arlington Heights and I appreciate the development it does. I would be happy to serve on a panel for further discussions on planning.

Thank you for what you do to provide us with what you offer.

Arlington heights offer more than most towns with its facilities. We have more pools, more buildings and new turf fields. We need to maintain the facilities we have and use the economy as a guide and not try and push tax increases on our families when what we already have is superior to most towns.

Your organization is the punch line in a lot of local jokes, you need to know that. Also, change the horribly dirty "newspaper" print on the catalog, it's awful.

Great swim programs!

This survey is skewed toward positive responses. Quite a drop-off from "Satisfied" to "Not at all Satisfied".

Keep pushing for the referendum- we need new facilities. A brush up on customer responsiveness would help.

The Park District portion of my property taxes are going up faster than my income. You need to find a way to hold property taxes flat for the next few years. I am ok if that means that there will be less offered. Thanks for asking for my input.

It is irresponsible of the AHPD Board to continue their extravagant expenditure of public funds trusted to them.

CAP needs to be revisited. Parents of 6 graders need after school supervision just as they needed it in 5th grade

Overall, an outstanding operation in comparison with its neighboring communities, and a strong selling point for maintaining AH as the best place to live in the northwest corridor.

All in all it's a great community

Try to get the referendum passed again!

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

Get new blood in

Overall, we have been very happy with the Park District and feel it is run well and residents have frequent opportunities for input. Thank you!

Keep the budget within the taxpayer's means.

We end up going to Palatine to compensate for what's lacking here and paying out of residence fees just to use their indoor track.

You must raise money from private sources. Please do not tax the community any more. You need to get a fundraising specialist as a consultant to help you get money from wealthy private donors and raise the money in other creative ways.

Nobody plays lacrosse so don't put a lacrosse field in. The staff needs to be more competent.

New developments should be carefully considered. The residents voted down a tax increase for the park district.

Overall, we are pleased with the park district

AHPD has consistently provided an outstanding service

The town needs a bike path for safety reasons and the keep up with the times. Between the accidentally death at Lake Arlington and the many car/ bike accidents it's time.

People in our town are visiting Elk Grove, Des Plaines etc. Because they have water complex's it would be nice to have one here and have people spend money in AH.

Sorry the recent improvements were voted down. I think the upgrades would have kept the community more competitive in recreation offerings

When my kids played soccer in the village the fields were an embarrassment. They are not well maintained at all. The same goes for football.

Not listening to the community.

I think those that ran the Summer interpark swimming program did a good job.

Very satisfied

Thank you for all you do!

One of the rap songs played in the recital this summer was derogatory to veterans and my father who is a retired Marine was sitting in the audience next to me watching my daughter, his granddaughter, and just about up and left, it was so disturbing and sad to me as a life-long resident. Please do something to oversee the choices. Thank you!

Keep up the good work! If the member of the board of trustees keep the Arlington Heights residents and Community with up to date plans and of course no more property tax hikes for the hardworking residents then we are all good.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	40
Last Name	40
Home Phone	37
Email Address	42

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Heritage (506 West Victoria, Arlington Heights, IL 60005)	54	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	1	1.8%
5 years to less than 10 years	8	14.8%
10 years to less than 15 years	14	25.9%
15 years or more	31	57.4%
No Responses	0	0.0%
Total	54	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	16	29.6%
Mostly Satisfied	18	33.3%
Satisfied	18	33.3%
Not at all Satisfied	2	3.7%
No Responses	0	0.0%
Total	54	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.**49 Response(s)**

Expansion of Heritage Park facility

Remodeling and expansion of building. Addition of indoor court and walking track.

Remodeling the existing properties which have not been done yet, purchasing land for additional park space, improved parking, improvement of land

To make Heritage Park and Pool look like Pioneer and have. Classes there like Pioneer.

Nothing needed right now.

I am happy with all of the parks right now. We love the pools and use them quite a bit in the summer. As a Heritage resident, I do not want every other park get beautified and then we are left forgotten forever. If it is desired by the AHPD board to make each park unique then that is fine, make it so by making each park updated in a specific

Addition of a dog park. Improvement and expansion of Arlington Lakes Golf Course.

Heritage park new building with indoor walking/running track. An official dog park

Enlarge Rec Park pool and make it a zero-depth pool. Get rid of the kiddie pool at Rec - it's pretty tiny and useless, and I never see anyone in it. Permanent enclosed restroom facilities at smaller parks like Carefree Park.

Community Workout Facility. Skateboard or BMX park.

Instead of building new I would like the park district to improve the existing facilities. For instance, remodel the rest rooms at Rec.

Tree trimming on a regular schedule as promised. The trees in Carefree Park have not been trimmed in well over six (6) years.

Would like the Heritage building updated

None save our tax dollars

A field house at Heritage park similar to Pioneer

I would like to see more indoor pools. Muskies is very crowded and district 214 is lacking pools. Swimming has become very popular and the park district should reflect that.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

I would like to see a larger scale waterslide added to one of the pools. This would be in line with all the park districts in the area. Also, improvements to the building at Heritage to make a more useable facility. It seems we are always last on the list for improvements.

Upgrade a few field houses and large turf football and soccer fields.

Remodel/replace Heritage building

An ice rink, indoor workout facility basketball gym

We love the aquatics offerings, so we would like anything related to improving the pools.

None particularly. You are doing well so far

An indoor pool for every facility of Arlington Heights. Does not have to be fancy or elaborated. Just a simple pool for residents to enjoy swimming over the winter time.

An indoor walking track/exercise room at Heritage

Remodeling and expansion of older facilities like Heritage.

Redo Heritage Park facility and add indoor soccer fields

I have strong feelings about the need for a dog park in Arlington Hts. We currently go to Hoffman Estates to the dog park. I think a community as large as Arlington Hts with its unrealistic rule of no dogs allowed in the parks- should have a place for dogs and dog owners to go for recreation!!

At Heritage Park: indoor basketball facility, walking track, work out facilities, soccer field with full size goals. Somewhere in Arlington Heights: Gymnastic facility, including foam pit, Indoor Sports Center like Ackerman Facility in Glen Ellyn

Expansion of Heritage Park facility

New field houses, improve locker rooms, need indoor basketball, and need exercise facilities at Heritage Park. The current facility is not adequate (e.g., the basketball court at Juliet Low is generally unavailable, the meeting room is tiny). It is shameful that other parks with these facilities are getting precious capital from the Park District.

I would like to see Heritage expand the facility is way too small.

A dog park; bicycle lanes; more outdoor volleyball; indoor running track

I think the park district has done a Marvelous job in keeping the parks clean and neat. I wouldn't change a thing.

Please improve the south area of Arlington Heights. Finally this year we got a new playground on falcon and Goebbert

Teardown Recreation Park's building, and put in one main building. More basketball, volleyball, and dance areas, which are then in the center of the village, and not at the far north end or in Prospect Heights for us citizens. Rec Park's building is useless, and far too out dated. Leave the satellite park buildings alone.

Maintaining existing facilities in better condition. Fix the things that are broken or need of repair. Water jets in the pools and splash areas, better field grading of the baseball diamonds, leveling the muddy areas of the soccer fields, fixing bleachers and park benches.

I would like to see a gym added to Heritage

The various facilities could be larger to offer more activities.

Further development of the Downtown area to attract more business and keep our City vibrant. Also it would be nice to have a park building at Heritage that is more in line with those like the other community centers in Arlington.

A community center, similar to the Rec Plex in Mount Prospect.

My family is grown and live out of the area, with the exception of one family living in North Arlington Heights. I think the park district offers many wonderful programs and facilities. As I am on a fixed income, as a retiree and widow, I would like to see the district live within their means. Most improvements increase property taxes.

Update pool and facilities at Heritage. Improve walking and biking paths on park district property.

Would love to see another indoor pool. Wish they had included that with the pioneer renovation. School district 214 did not include pools at every high school so the park district might be able to partner up with the district to provide more access.

Gym at Heritage for basketball

Maintain and keep current with new development! So far good job!

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

- 1) Replace wood chips in parks with rubber ground; this is a huge safety concern.
- 3) Indoor children's facility! A children's museum, mazes, tunnels, indoor playground, etc. Something like Elk Grove has Jumps and Jiggles, or Skokie has the Exploratorium.
- 2) Development of a large splash pad- not inside one of the pool facilities.
-
- Expansion of Heritage Park facility
-
- Remodeling and expansion of building. Addition of indoor court and walking track.
-

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

37 Response(s)

- More classes offered around DUAL working parent households.
-
- Continued offering of all current programs, and would love to see the Heritage building expanded with a court area that would allow for programming and open court time.
-
- Additional craft classes such as knitting, crochet, glasswork, etc.
-
- A better way to register online. The website is on overload at 10:00 on registration day.
-
- The ability of Muskies to house more kids, so that means more pool time or maybe another pool. I am not sure what is needed for the demands of the aquatic program.
-
- A dog park. Since dogs are not allowed in parks, this should be provided to dog owners.
-
- More youth fitness programs such as Pilates, yoga for teens, weight equip, cardio classes
-
- Cooking classes for adults that are in Arlington heights (not at off-site locations like Whole Foods, etc.).
-
- More fitness classes and a dog park
-
- Exercise facility, possibly with fitness coaches or personal trainers.
-
- Flag football beyond 2nd grade
-
- Indoor track
-
- More fitness facility options.
-
- Ice hockey, more music classes
-
- Continued enhancement of the swim teams and pools.
-
- Indoor Ice skating ring. We would love to have one on own town. And expand the CAP program to 6th grade.
-
- More programs for adults (not necessarily seniors)
-
- Indoor soccer training and play fields
-
- Dog park
-
- Open gym with basketball courts
-
- More fitness classes
-
- Improvement of indoor play areas for children 5 to 10.
-
- Need more programs/classes at Heritage Park. The martial arts (karate) classes there are nice for the kids, but there could be more classes offered. Of course, that may require building more meeting rooms than the one old room that is there. The proposed paint job to that one little room as part of the bond offering that was rejected was a joke.
-
- An indoor walking track at heritage.
-
- Bridge (cards) lessons; recreational sport programs for middle-aged, pre-retirement adults. Senior activities tend to be sedate and at inconvenient times; existing sports are for the young or competitive. Would like sports for those of us who are active, but did not play much in our youth (pre-title ix types)
-
- I am Quite happy with what we have.
-
- Courses on how to work with appealing real estate taxes on your own and not spending the money on attorneys.
-

5. Name one to three things you or your family like the most about the Arlington Heights Park District?**47 Response(s)**

CAP program and summer programs are excellent. ZUMBA class at Forest View

The wide variety of programming. The availability of multiple facility locations. The excellent and helpful staff at the main office.

Large number of parks in the village, variety of classes offered

Pool, golf course

Quantity of classes, good instructors, easy website when it works.

The variety of classes and the overall caliber of teachers of classes.

Good programs, good park facilities.

A lot of variety, swim programs and dance programs

Lots of great pools!

Clean parks. Many activities to pick from

Fitness classes, pools and parks

1. The Pools 2. Classes offered

Pools, sled hill at heritage, and activities

The parks are well taken care

Variety of the programs. Year round swimming

I like the community swimming pools.

The pools and walking paths

Baseball, Arl Aces soccer, basketball

Interpark swim team, dance, open swim. Quality Lifeguards, Miss Jennie for hip hop dance class.

You are professional and not influenced by politics as such

Before and after school care.

All of the swimming pools- we love the small neighborhood feeling

Wide range of programs for children, love new facilities like Pioneer, teachers are great.

Wide variety of programs

Forrest View Tennis Club, Heritage Park

Quality programs

The amount of facilities around the community

1. Programs sponsored by park district 2. Olympic Pool and meeting rooms 3. Walking trails 4. Vegetable plots

The pools and baseball diamonds are pretty good. Arlington Lakes Golf Course is very nice. Sunset Meadows driving range is nice. It would be nice if we could use Melas more.

We love the programs, camps, athletics and pioneer facility

Olympic pool, the multiuse outdoor spaces, the friendly people

Already mentioned

It's wonderful. Pools are gorgeous and I love the programs that are offered, for both adults and kids.

Amount of programs available. Conditions of the parks (except not cutting that stupid prairie grass or whatever you call it)

Pools and walking bike paths.

The large offering of sports and classes.

The number of pools available to use.

Neighborhood pools, Fitness classes, park grounds.

The programs The parks

Great places to walk - picnic. Summer swimming program great for all. Courses for senior citizens are wonderful.

Swimming pool

Variety of programs - swim team, golf, art classes, tennis, gymnastics

Swimming facilities, Programs at the Senior Center

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

All of the locations available to residence. The many pools and aquatics programs. How clean the parks are kept, the number of programs offered for all ages

Overall, the parks are very pleasant and provide comfortable environment in the neighborhood.

Cleanliness, happy staff, many activities!

1) The swim classes and pools. 2) Summer Camps

6. Name one to three things you or your family like the least about the Arlington Heights Park District?**39 Response(s)**

ACES soccer communication is horrible. More fields should be centrally located in town, versus having to drive from one side to another.

The controversy over the updating of facilities and feeling like Heritage Park is being left out of the process of improvement.

Often difficult to deal with, registration for and number of sessions for classes keep changing (for example, sometime register for full semester for a class, and then class is changed to two short sessions rather than one longer session requiring a second registration)

Trying to build what isn't needed

Heritage pool. The pool and facilities are dirty. Chairs are nasty, falling apart and there are not enough. Also registration. It's a pain sometimes.

The registration process is horrible. Every single time, I can be logged on and ready to go at either 9 or 10 am and I am always locked out or the computer freezes. Too many people logged on at the same time makes it sometimes impossible to get the desired classes for your kids.

Arlington Lakes is a below average golf course.

Wait list and lack of area for dogs and fitness facilities

Quality of the swim classes for children varies too much - it's great at Olympic, but the somewhat disinterested high school instructors at the other pools -- not so good.

I don't like that employees at the park don't listen to what the tax payers and participants want and need. I have asked numerous times that the heat should be lowered or off at Rec Park during the 9am classes and I have been ignored and belittled for making this logical request. Even when the temperature is 60 degrees outside the heat is on.

Rudeness of Heritage Pk representative. Provide desk staff members with training to answer resident's questions. STOP wasting taxpayer's money paying untrained lazy staff members! Hire those who want to learn, want to work & stop the nepotism! Use Air Conditioning @ North Park Sunday morning Yoga. Leave Park lights on until 11PM as promised.

Hasbrook building (awful),

Taxes

1. Programs that fill up too quick should be allowed to grow. 2. The park district didn't make good decisions regarding its soccer program. 3. Pay to get some good coaches and keep them (full time with benefits) I hate to see good people leave that the kids love.

The swim team program has really declined over the years. This could be a great community program but I think that the coaches are not properly trained for what the need to do.

The early closures of swimming pools, short hours of the outdoor pools. Every effort should be made to keep them open early and often. Summers are always anticipated with joy to only walk to the pool and be disappointed that they open late or are closed for unimportant reasons. Sometimes the public just wants to catch some rays but aren't allowed in

Difficult to answer... We don't use the tennis club.

No complaints

Some of the facilities are old and outdated. Not enough programs for adults and late teens

Unresponsive senior staff. Poor planning and development efforts. CYA attitude instead of positive cooperation. Do not really seem to care

The rule that dogs are not allowed in parks. The rule should be that you must pick up after your dog and it should be on a leash.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

We have quality programs but not quality facilities. Also, the offerings are skewed towards younger children. Not too much available for advanced training for youth. Would love to see a gymnastics facility somewhere in Arlington Heights with a foam pit.

Closing our pool early

The facilities at Heritage need dramatic improvement. This facility is farther from Pioneer Park than the distance from Pioneer to Rec Park and Olympic Pool, yet they were being considered for upgrades. They were even going to build a whole new field house at Olympic and Rec, while barely offering a paint job to Heritage. This was outrageous.

Maintenance of outdoor playgrounds

Nothing, except that it is basically fine the way it is. We don't need to keep aiming higher and increase taxes or participant fees in the process. If people want a country club, they can join one. It is important that ah and the park district be accessible to a variety of incomes.

Actually I live on Carefree Park. I just wish we had a walking path around it.

We dislike the south part of AH being ignored.

Having to pay for the use of the pool when my taxes are already being used to fund the facility. Double taxation. NO Plowing of parking lots at NON facility parks at 5am. No reason for this except to pay workers to keep busy. These parks should have a gate or cable with a lock. No use after 10pm or before 7am, including park employee access.

Some of the baseball fields and their equipment.

Glad to see this survey, because I have not felt that opinions are welcome. I understand that not all requests/thoughts can be honored. However, the feedback that I have received, especially from Pioneer, is that the park district knows better than we the parents/volunteers/coaches. The 1 time I expressed a concern, I was dismissed as have others.

Offer summer day camp for the entire summer instead of it ending 1-2 weeks before school start. It is very hard to find backup care for a few weeks.

Always asking for money through referendums for park district improvements. Please live within the budgets set - and set those budgets realizing that you have a mix of both young and older citizens in the community.

Let kids throw things balls etc. in the swimming pool

Pool needs to be updated at Heritage. Quality of swim team staff should be improved at Heritage.

Love living in a town with this level of park district!

Pools, especially Heritage, have too short of a season.

I am lost in thought. I do not know!!Taxes!!??

We are a young family so we haven't had much experience but we have friends in Elk Grove and there park district seems a lot more developed.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.**19 Response(s)**

Communication needs to improve for those that have registered for classes. House league soccer starts in 2 weeks and I have yet to hear from a coach.

The Arlington Heights Park District needs to come up with a realistic budget which people will vote for rather than asking for too much at once. Also, older properties like Heritage need to be updated before new facilities.

There has to be a way to better oversee the disgusting fecal matter in the pool. Sounds funny ridiculous, but my kids do not want to go there anymore. Heritage!!

Improve the greens and hole 11 at Arlington Lakes. Mt Prospect golf course and park district seem to care a lot more about improving what they have. Arlington Park district seems to be interested in spending unnecessary money on buildings that don't get much use.

Other than stated above, it is a wonderful Park District.

The sign up this year for classes on the computer was not good. Several people I know including myself was unable to sign up for classes. It took at least 1 hour to sign up. The system kept throwing me out.

I would like to see small steady improvements verse a large \$40 million upgrade.

For the teenagers of own town. Where do they go to hang out with their friends? Where do they get help with their home works? May be we should have a service like that for them. In the Library they have the on line one. It took time to get answer and not that convenient with Math.

Our parks are in fairly good shape- but Heritage Park Field House needs some major work to be on par with the ones that have been remodeled or going to be remodeled. We have a huge need for a Dog Park.

Many who voted yes for the referendum the first time, changed their mind and voted no the second time, because the improvements were removed for Heritage Park. Our Park is one of the oldest and is in dire need of updating. I also don't think the meetings held in our neighborhood represented the views of the majority of the residents.

The stated basis for failing to make real improvements to Heritage Park were quite weak. The plan to give the Heritage meeting room a paint job and maybe a new furnace sometime 15 years down the road was not fair, especially when most other facilities were getting substantial improvements. Seems like new management is needed at the District.

I like that it provides early work experiences for young people.

Stop with the referendums and spending money on trying to pass them for multiple times. No means no more money. Use employee time wisely. If the grass doesn't need mowing, save the gas! Have the teams that "lease" the fields for soccer other than the park district teams, clean up there mess and park their cars legally.

Improvements and capital additions need to be made, but in moderation. The state of the economy is in recession and the park district needs to realize the strain of taxes on the tax payers.

You should offer activities for kindergarten children in the afternoon.

I appreciate all that the park district through the various parks offer. Coming from Indiana where there is not such an elaborate system, the present operation of the park district is quite nice.

Don't just ask for money. Have a plan that speaks to the desires of voters.

I would like to see the pools open longer. Heritage seems to always close mid-August.

The rubber ground in our parks is a must and I am shocked we do not already have them. Last, I cannot emphasize enough the need for more indoor activities and a place for young children (0-6). Please look into jumps and jiggles and the Exploratorium as a guide, they actually make a lot of money from renting these facilities for parties.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	12
Last Name	12
Home Phone	11
Email Address	12

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Pioneer (500 S. Fernandez, Arlington Heights, IL 60005)	125	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	14	11.2%
5 years to less than 10 years	16	12.8%
10 years to less than 15 years	27	21.6%
15 years or more	68	54.4%
No Responses	0	0.0%
Total	125	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	45	36.0%
Mostly Satisfied	50	40.0%
Satisfied	25	20.0%
Not at all Satisfied	2	1.6%
No Responses	3	2.4%
Total	125	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.**49 Response(s)**

A fenced in dog park would be a great benefit for the residents. A water park - I frequent the Elk Grove Village water park as they have alot of variety in water slides and the lazy river feature.

Improvements to Forest View Racquet Club - First Floor/Locker Rooms. . Installation of Dog Park. . Full Expanded Fitness Center

Repaving of the outdoor tennis courts throughout Arlington Heights.

None!!!!!!!!!!!!

Purchase, improvement and development of land. It would be nice to facilities like Central Community Center and the Rec Plex.

N/A I am happy with my current facilities

An indoor track/walking path. More jogging or biking paths. Possibly a gymnastics facility.

Development of a dog friendly park. No where in Arlington Heights are dogs allowed even on lease. We don't need the top of the line, but a friendly place for dogs to play and interact, please.

I think Arlington Heights is missing an affordable comprehensive fitness facility that many other communities have available to their residents.

Improve gyms at Frontier Rec and Camelot

Would like to see the planned improvements to all the buildings and older pools take place

I'd love to see the sidewalk replaced along Kennicott. It's still old asphalt, all others have been updated.

Recreation pool needs rehab in a bad way. Forest View Tennis Club needs attention: bathrooms/locker rooms need a serious remodel. Reception area could use updating also. Nickol Knoll also looks tired. I also last year requested that the board evaluate the path at Lake Arlington due to the size of the path and volume of traffic.

One outdoor pool that is heated and open year round.

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Install an inflatable bubble over Recreation park pool in the winter so the 50 meter pool is useable all year -- this would alleviate much of the programming congestion at Olympic pool during the September - May months, as well as provide additional practice space for the various swim, dive and water polo programs.

Another indoor pool or a larger indoor pool facility for more class offerings for swimming year round

More bike and walking paths

Playground equipment update at Schagg park, swings for toddlers and older children and other play equipment

Indoor walking track at Pioneer that we were promised. AHPD Fitness facility. (ala recplex) . AHPD Gymnastics facility.

Redoing the swim locker room at recreation. Update the facilities there if possible.

We're very happy with Pioneer (it was recently renovated). I'd expect other centers are in need of similar upgrades. As a cyclist I'd really like to see an extension of the Prospect Heights trail that runs along the power lines and ends at Schoenbeck. It is near Lake Arlington.

Dog park

It would be great if there was some sort of indoor track to be used by tax payers.

Remodel outdated indoor facilities and create one centrally located indoor facility with larger spaces for variety of sports and fitness equipment--could replace non-tennis Forest View space. The referenda were intended to fund these sort of improvements--maybe scale back and focus on one showplace facility & triage the worst problems of existing.

None - fine as is

None. With two (soon to be) new field houses, 5 outdoor and 1 indoor pools recently done, I think we need to concentrate on maintaining what we have and keep our costs down so we can all afford to live in this great Park District.

We are lucky to have had Pioneer Park redone but would nice to see the rest of the parks brought up to date as well. Hasbrook is a great example for an update/expansion. My kids have taken dance there and I have tried to take some aerobics classes there.

Adding a dog park

Maintenance of current properties and improvements to current programs. New programs or expansion of what exists, better times, etc. The CAP program is lacking it would be great to have more options like ball camps, performance camps, etc.

All gyms seem to be in use at all times evenings and weekends - need to expand the number of available gyms.

Just keeping the existing facilities updated

I'd like to see the improvements made to the other facilities that were stopped by the referendum. I believe that our property values are directly linked to the quality of our parks and schools whether we are utilizing them or not.

None - we are not interested in increasing property taxes at all

I would like all of the facilities to be brought up to date, but don't necessarily think they need to be larger than they are today.

Continuing to remodel the current facilities to keep them up to date and relevant.

I think we need a teen facility where teens can hang out. I know there is one by Rec park but we need more.

I think a dog park is warranted. I also would like to see parks segregated with playground equipment by age groups.

It would be great if AHPD had temporary artificial ice mats for one of the outdoor rinks (e.g.

[Http://www.calmac.com/icerinks/](http://www.calmac.com/icerinks/)) during the winter months.

Indoor warm water pool

None in particular - I think the parks are terrific in AH

None.

Demo Rec Park and build a multiplex like Mount Prospect and just about every other suburb. All these small things we keep building are not as useful as a large complex with everything (weights, running, swimming, basketball courts, racquetball, etc.). Stop sinking money into little buildings that are good for birthday parties and not much else.

Walking/running track

Recreation park needs an extensive renovation. It's not accessible by wheelchair or stroller.

I am fine with the facilities the way they are.

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

81 Response(s)

A fenced in dog park would be a great benefit for the residents. A water park - I frequent the Elk Grove Village water park as they have alot of variety in water slides and the lazy river feature. Additional indoor pools - We have one and the Wellness Center (which is very costly) as options for water exercises in the winter

We need dog parks!

What we have is more than enough.

Flag Football through 5th grade. A community gym would be nice. More fields and basketball courts.

Right now, what is offered seems to suit our needs. I'd like to see the current programming continue. I also appreciate the partnership with Meadows for things like gymnastics and ice time.

A workout facility at Pioneer

In-house baseball and basketball leagues for 1-8th graders instead of having to use AHYAA and AHYBA.

More technology classes. I've been trying to find local weekend, evening options for my pre-teen & teen but no luck. I did find Code.org, a non-profit organization that Bill Gates and Mark Zuckerberg launched earlier this year. They provide funding to organizations/schools to start coding classes. Might be interesting for AHPD...

More fitness classes

Outdoor swim lessons year round in the new heated outdoor pool.

Water exercise classes, more aerobic classes gymnastics class at pioneer park

More music programs for children 4 and up. More programs for siblings to attend together

-More golf lesson options, especially at Arlington Lakes and Sunset Meadows, -Fitness offerings, -Fall outdoor pool hours

My kids have enjoyed a number of the programs over the years. Please keep up with the variety for them to choose from.

Dog park

More variety in fitness classes--some more cutting edge classes.

Affordable or subsidized child care during school and summer programs (age 5 16)

Can't think of anything you aren't already doing.

We would love to have a dog park facility for Arlington Heights. We have seen great ones in other communities. Many have dogs and it would be great to have a park district place for us to take them. We wouldn't mind paying for a "pass" in order to go to help funding/supporting one.

Fitness centers, weight rooms, indoor walking/jogging track for the winter.

Expand on the art program for kids. A lot of these classes are at night. Lots of kids go to bed early during the school year and are unable to attend them.

Lacrosse programming could be expanded.

Parent and child yoga classes at Pioneer, More diving classes. The options right now are very limited.

They are doing a great job. Nothing from me.

We are very happy with what is currently offered

We're almost aging out of the programs, so shouldn't answer this one

More of the same and keeping classes up with what is available and popular.

We need Summer teen volunteer programs for ages 12-14. This is the time kids get bored and in trouble. Maybe a program where they can be "Jr." helpers in the field where they would like to work in the future. Example: Jr. Helper with soccer, baseball, basketball, camps, pool etc...

The program list is pretty comprehensive and a good asset to the community.

Archery classes for adults

Keep 1 outdoor pool open JUST on weekends in Sept. Many residents don't feel like they're receiving full value of their pool passes b/c June usually has much cooler temperatures than Sept. Give an option for residents to pay more for this service. Be pro-active a hire H.S. students for this period the season before. Add'l revenue for Park District

Want free sewing classes for women

We would like to see the both the indoor and outdoor pools maintained. We use the pools year-round. They are an important part of our families' recreation. Also, our 10-year old has been attending sailing camp at Lake Arlington for the last two summers and loves it. We would love to see boats and sails in better condition for the program.

Hot yoga, silk rope acrobatics

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

A monthly swimming pool pass or hourly price, expanding dance classes. Most are so full that it's hard to get anything out of a class that has 24+ students in it.

More services at the senior center

I have two children, one toddler and one infant. I'd love to see more programs for them.

More programs for 2-3 years olds

Exercise classes for expectant mothers Could be a water class Maybe more movies in the park, have concerts in a bigger area for ample room for watching. Is there a stage bigger than north park and downtown? Could we get one like mount prospect has at lions Park...Oh, I think there is one that was used during frontier days

-- Dancing. -- Gymnastics. -- Ice skating. -- Karate. -- Soccer. You have all of them already!

Fitness centers

Not sure- AHPD already offers a lot for my family!

See above

Cut back on current curriculum.

Self defends classes for kids fourth to eighth grade! With the problem of predators out trying to get our children it would be good to have a class for them to know what to do!

More programs during the week at night for parents and children.

I would love to see a club volleyball program

Full day summer/ xmas break camps for working parents 7am to 6pm with organized sports activities. Extended pool hours on weekends - open in the morning.

To be honest, we really don't utilize the park district for activities other than walking in the park anymore. Other than that, I feel I am out of the loop in knowing what is needed especially for kids.

I think the catalog that is produced currently provides more than enough choices for every resident to choose a satisfactory outcome for their needs.

The current offerings fulfill our needs.

Indoor running facility,

Track and field.

Full day with before & after care activities for children during the couple of days after school lets out and summer camp starts, and also for when summer camp ends and school starts up. It's rather prohibitive to have to always take family vacations in August every year when you work full-time.

Self-defense for teenage girls.

To be more dog friendly.

Additional core fitness, health, well-being programs, possibly partner with hospital, gyms, etc. Facilitate teen workouts and interaction [Re-open teen center and add more options?]. Hiking/Climbing activities.

I think we have a great selection right now.

Full day care for kindergarten.

Only the programs that pay for themselves through enrollment fees.

The park district offers an excellent variety of programs now. Continuing those programs should be the focus.

Basketball open gym several days throughout the week including Sunday at several parks. Don't close swimming pools in mid-August its still summer

Exercise equipment

Anything quality and keeping with the cost that is comparable to other surrounding districts. Currently AHPD is always priced higher, sometime it is cheaper to go to another district and pay out of district to receive higher quality yet lower costing programs. Maybe a climbing wall, mini-golf.

More art, science and music classes offered with the scholarship. My son is not into sports, and i can not afford the classes he really wants to take.

Fitness classes at Pioneer. Better Organized/automated soccer program

Currently we are very happy with the programs that are offered through the Park District.

Chess club for elementary/middle school

Exercise classes or dancing

More programs geared towards Mom's during the day. More yoga, athletic style, dance for adults (again during the day, not only at night). Better baseball program that isn't so all over the board. If you sign up for a time....keep it that time. More like Rolling Meadows, especially at the younger age, to open more field times for older kids.

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

Foreign Language classes. More classes for younger ages

I think what is offered is more than adequate

Keep up the good work! Love the existing programs.

We would love to see an off-leash dog area. We would love to see more fitness options that include cardio and weight training equipment.

Pretty happy with existing programs. Don't know what we don't know though... Is the park district studying innovations and best demonstrated practices in other parts of the country?

Meditation (mind & body)

Indoor walking tracks

5. Name one to three things you or your family like the most about the Arlington Heights Park District?**104 Response(s)**

Programs for young children. Park grounds improve the quality of neighborhoods

The pools, Walking paths, Friendly staff

Wide range of classes for all ages, and the pools.

Youth Athletics, Swim teams especially the interpark program, Community centers vs one big center

1. The variety of programming 2. The current facilities, especially the pools.

Outdoor skating rink, Frontier Days activities,

great number of parks throughout community, great pools, great staff teaching programs and supporting them

Location. Cleanliness

Locations of Parks and Pools, Variety of Programs Offered for families and kids, Costs of programs are reasonable.

Huge variety of quality programs. Good instructors

Pioneer is a neighborhood park. Please keep it that way. AHPD offers something for all.

Variety of programs. Quality of facilities that have been remodeled

Affordability, multiple locations

variety of classes

pool system and kids programs

Offerings of classes seems fairly broad. Many of the community centers are nice, concerts and activities are good.

1. The swim lesson program is fantastic 2. The pools (although it would be nice if they were open later in the fall)

The amount of swimming pools, parks, and fields for soccer and other activities.

Variety of activities for the kids to explore. The many local parks scattered throughout town.

Pools, park district classes

1. Park District Staff 2. Facilities

Well run. Sound and balanced programs. Parks are nice and located throughout AH. When young, kids were in summer camps and Aces soccer. Swim classes were great.

Neat, clean, accessible

Great facilities. Clean parks. online registration.

We enjoy going to Forest View for the tennis club there. They have excellent coaches there. We also like the variety of creative activities you can sign up for. We love how Pioneer Park is well rounded with fields, space to walk, the park, the courts, pool and the facilities. We are also big fans of the CAP program.

The activities and entertainment of a large city but with the small town feel.

Swimming, basketball, playground

Pool, toddler programs

Pools, Classes

Pioneer is clean and up to date.

It offers a variety of classes.

pools, pottery classes, big open spaces.

Variety of classes, pools

affordable classes, variety of programming

The variety of classes available and the amazing instructors!

pools, sports programs and art classes

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

1. Abundance of parks and space 2. Abundance of offerings

Arlington Lakes Golf Course; and the pools

Fantastic CAP program, Excellent class offerings, Good facilities

great facilities and full range of offerings at a fantastic price

The numerous Parks, the numerous programs offered, and how the landscaping crew is meticulous in making sure the grounds are clean. Rarely is anything overlooked and if it is, 1 phone call and the problem is taken care of. Service is outstanding.

Good spacious

The pools, the variety of classes offered for kids, & the staff that teach the classes.

We love the parks, the pools and the variety of programs offered.

Facilities are generally kept up to date.

Golf courses, classes for young children

recycling can at the parks, swimming pools, safety town

The programs available at the senior center

You are clearly focused on families and young people.

Lots of variety of classes, Reasonable prices, Free summer activities

beautiful facilities, clean parks, good classes to choose from

the choices in pool hours and locations, the choices of classes for both adults and children alike

Some nice pools and facilities. Others need work. Variety of classes.

Variety of programs

The many close clean parks and facilities, Pools, Class variety And options

-- Types and variety of classes offered. -- Price of classes are affordable.-- Everything is very clean.

Downtown area, racetrack and parks

We love Pioneer Park Pool and Olympic pool. The kids that work for the park district, especially over summer, are all wonderful. The park district does a good job offering a variety of activities for the residents of Arlington Heights.

Dance program is great...except for the offer to purchase videos...you need to offer a better solution than the current vendor. AND proactively communicate to those who have paid, but got nothing in the promised time frame. Love the after/b4 care for kids

Facilities are generally well maintained

1) there are so many parks/pools to visit 2) facilities are kept relatively clean

CAP Before and After School Program, Pool, Parks in the Neighborhoods

Pool, community events and parks.

Great parks and pools

We love the convenience of the pool and the online registration.

Pools, Xmas lights, national night out

The parks, particularly Pioneer park is kept up beautifully. I walk around the park every day and enjoy the trees and flowers. Thank you so much for such a gorgeous park!

1) Proximity, 2) Condition

We enjoy the large number of updated parks, green open spaces, and indoor and outdoor pool facilities.

Parks - green areas and pools. The kids have run the gamut in participating in activities, thank you.

CAP is awesome. The variety of types of programs for all ages and interests. Your accommodations for kids with special needs.

Cowboys Football

Nice programs for kids under 10.

Extremely kid friendly with the various programs that are provided.

Volleyball program

It's great that there are so many parks - no matter where you live, you're fairly close to one.

Swimming! Close proximity of mid-large facilities with lots of options [gyms, walking paths, biking].

Everything that is offered and the fine group of instructors that we have

Price, locations, facilities are well kept

Terrific class selection and teachers. Facilities close to my residence.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

Good program of organized sports and activities for kids

They're close to home, and in our community, and they're well maintained.

When our kids were young - the swim classes and inter-park teams were excellent. Now we use the exercise programs. We've always liked the variety of programs.

Pools, Pioneer park

variety of services and locations, along with the quality of parks/pools

Location location location

My children are now in college and grad school. All throughout their youth they participated in programs and took advantage of the marvelous facilities. What a great opportunity it was!

Pool

The Parks and the parks only.

Pools, scholarship, tons of parks for my 3 kids to play at no matter where we go.

Swim teams, Soccer program, Pools

Swimming pools, pioneer park, bike paths and the open space of some of the parks.

Beautiful, well-maintained parks. Good variety of programs

Pioneer Pool, although we cannot afford the pass.

Swimming Pool. Basketball courts at Pioneer

I love the kids classes

I love that there are little parks and playgrounds all over Arlington Heights. The variety of pools is terrific, too. And of course all the programs are fantastic for our son. Some years ago I looked for an aikido class for my son, but only found karate. Any chance of expanding the martial arts offerings?

Aquatics programs. Weekend classes/activities for kids. Before/After school Care

Classes

community parks

pools, open space

The swim team, access to the gymnastic classes, the number of and variety in playgrounds.

Love pioneer park facility - gym and outdoor pool especially. Large variety of programs to meet kids opportunity to explore and learn different activities. Westgate CAP is wonderful. My son loves attending so as a working parent, it makes my work family balance so much easier!

Toddler classes, parks, pools

6. Name one to three things you or your family like the least about the Arlington Heights Park District?**90 Response(s)**

Only one indoor pool - we could use additional indoor pools for the winter months. Would be able to offer more evening exercise classes in the pool

I am outraged that I cannot walk my dog in the parks. Condition of the surface of our outdoor tennis courts.

The fact that the Board doesn't take NO for an answer. So now your spending additional funds to canvas the community. Depending on the class, some of the high school aged and college aged kids running the programs should not be. Some of them don't want to be there. My son had a Lacrosse camp this summer, where one coach used swear words.

It would be nice if the community centers had some morning hours. Pools close too early in the season, but I know you are constrained by the school schedules

It would be great to have additional offerings for adults who are not seniors. The "variety" section seems limited primarily to exercise and sports teams. It would be great to see more variety

We sadly had to leave the Arlington Aces travel soccer program due to inability to continue with a team that we had been a part of for four years. I think the try-out process and some of the people involved need to be re-evaluated to promote fairness in the future.

Some of the programs are not very well run since it appears that many are volunteers.

Lack of Baseball and Basketball leagues for school age kids. Poor gym facilities (except Pioneer)

Not enough swim lesson options. Very, very slow internet response on the morning of registration for classes

Lack of dog park in town

No outdoor pool in the winter

Better facilities for gymnastics

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Continued increase in pool costs. Inconsistent class quality and instructors.

Please offer more camps that extend into August

The registration process! Dance and swim team registration should be separate from everything else. There should be an option to sign up more than one family member for the same class at the same time. It shouldn't take over an hour to register two kids for the same class

The lack of response for updating things, getting things changed, etc. The focus for marketing was all about the capital improvement campaign, until it failed. Could have focused more on marketing the different athletics and programs the park district offers. Also allow each entity to update their own website.

The online signup options for classes have been buggy for us in the past. An alternate bike route past Lake Arlington where cyclists can go would be great. 8mph is a speed that I simply can't maintain on my bike. Right now I take Thomas/Willow to Schoenbeck on my way to work.

Very personal complaint--have difficulty finding fitness class types and times that appeal to me (work full time, so looking at evening classes). This is a while ago, but kids in summer camps were exposed to a lot of sun/UV, and some activities to fill the time were pretty lame.

Price to participate in programs. Workers who are not always friendly or pleasant

I wish there was Zumba class offerings over the summer. There wasn't any for summer this season. I was just getting into it and I haven't gone since May!

1. No dog friendly parks. 2. No easy to access bike trails near downtown. 3. Bike routes are very hard to follow

Cap

The art offerings...even for adults. There needs to be more.

1. Seems to be a lot of focus on soccer- the fields we have aren't in use as much as they could be.

Registration for classes is very frustrating every single time. The computer system cannot handle the number of people trying to register at one time. I think investing in updating your system would be worth it. The year round family swim pass price keeps going up every single year. It is starting to become too expensive.

Registration has too many steps and is designed to slow us down during the registration rush.

Soccer schedules out so slow that is difficult to plan around other activities/multiple children

Tennis instructors for children at Heritage don't seem to like children very much.

The registration process can be slow.

Nothing to say, love it all!

1. No dog park 2. Parks are often taken by people having picnics.

Arlington Lakes Golf Course' greens fees are pretty high for residents. Also, its annoying when its ~20 degrees out for a few days and the rink at Pioneer still hasn't been flooded yet.

Lack of an indoor warm water pool

Nothing comes to mind

The lack of outdoor Pool openings on weekends in September. Pool closures in mid-August during the hottest time of the summer. This leads to extremely crowded pools (as only 2 in the entire town is open) and unsafe conditions. Usually a pool that is too crowded leads to a higher chance of injury occurring. Look no further than this past weekend

AH Park district preschool programs r expensive unlike other park districts

Sometimes it is difficult to get into popular classes, specifically swimming lessons in the spring.

The district is geared too much to sports. The district has become much too expensive. There seems to be very little accountability about financial decisions.

My husband has a difficult time swimming in the indoor pool because of the chemicals (allergic reaction). I don't know if a different mix of chemical could be used?

They keep saying the public wants more smaller sites, but I don't know anyone that wants that. Everyone I know wants a large rec center like every other suburb has. Too many outdoor pools to maintain. Rec and Pioneer are walking distance apart. Baseball fields are not kept up well. It is so cheap to drag the infields. Do it more often

Admission cost to pool for residents. Accessibility to recreation park

Nothing, really.

-Regularly have issues with delivery of the quarterly program guide. I get it but only if I report it as a missed guide. -Volz Park renovation took significantly longer than was initially scheduled

The expense of an individual pool pass

The system to sign up for classes - midweek, morning, and signup is a challenge for working parents. The system is also incredibly slow and times out.

Construction

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

We have a contract with Rolling Meadows for their ice skating and gymnastic classes. They have these classes start at 4pm (this is new for ice skating this fall), which is EXTREMELY difficult to get to on time.

There's no dog park

The registration process can be stressful when the AHPD computer systems seem to be overloaded.

Same comment about dance video and communication. Also same comment about fitness classes for adults

Don't listen to the community....Too focused on expanding facilities and spending money.

Registration is always a rat race, but I don't know if there's anything you can do to remedy that

Not able to bring our dog, not having a park for the dogs!

Limited times/days for parent and child programs.

The color catalogs delivered to houses are a waste of money. Should go green. Have all on line or a few catalogs available at the buildings. Mine goes right in the recycle bin. It's a big expense and a waste.

I walk around Pioneer park almost every day of the year with my dogs. During football season, every year, they move the garbage cans away from the corners into the park to accommodate the football players. While I understand this, the dog owners still need garbage cans for our bags as well.

Indoor pool is cold in the winter. Full day summer camps are till 3:30pm

I guess for us, the classes are too costly. We like dance classes, but the Palatine park district has a more affordable class.

1) Cost of upgrades that are perceived to be needed by the AHPD, but not necessarily by the residents.

I wish there was a larger natural environment available, similar to woods or a nature preserve.

No indoor soccer facility, no indoor walking path nearby.

Improvements seem to be made where they are less needed while other parks are neglected. Please focus on the neglected parks and keep our taxes low.

Not a lot of classes for kids with working moms.

Not enough interesting programs for preteens and teens.

To be more dog friendly. To be more financial savvy.

Early closure of some pools. Walking paths in various states of repair/disrepair. Hours at the snack shops in the pools.

The fact that none of the NO PARKING signs around Rec ever come down after Frontier Days. Leave the posts but take the signs off. Also, I resent the way the Ticket To Fitness gals are being handled with the punch cards. Most of us have been loyal supporters for 20-30years and are now treated like thieves. ENOUGH !!!!!

Great programming

Not having a childcare/preschool full day option.

The park districts desire to overspend on improvements that are needed at some facilities.

There may be some overlap with the numerous parks and programs. The facilities are quite empty and quiet most times that I visit.

Not much - its an excellent park district. I think the timing of the recent expansion plans were unfortunate. Taxpayers can't handle this now with the lingering poor economy. Perhaps after 5 more years we can expand and improve facilities.

How you dismantled the soccer program and are now finically raping people for a subpar program that you are adversing as equal to your partnership with your previous provider

It seems the instructors children get for certain programs are a crap-shoot: some are truly excellent (from the older dance instructors to the younger swim instructors), but some don't seem too invested or experienced with children: i.e. I feel some feel it's a cake summer job with little consequence or accountability.

Will not participant in soccer program even if we like the sport. For a great village like Arlington Heights, I wish we had a gold course to match.

Dogs are not allowed in any parks

No exercise equipment

All the water fountains are too tall for my little kids to get a drink out of. Especially north school park. That park is made for kids that cannot reach the water fountain. Every park should also have at least a porta potty. What happened to having sand play areas at the parks.

Very wasteful to be given a same basketball jersey every year. Why can't it be like soccer were a jersey is purchased and worn for several years. I know that there are numbers on the basketball jerseys, but something can be designed so that the shirts can be reused again and again. I feel it is very wasteful.

Sometimes I wonder the cost of leaving the field lighting lit at the soccer fields on Kirchoff when the teams are gone for the evening. It seems wasteful.

Frontier park.. No indoor workout facilities - make a center (like mount prospect...beautiful, great money maker and a comfortable place to work out, keeping business close and community even closer.

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

The programing.

Too many expenditures on aquatic centers, pee wee football etc. There is a downturn going on in the US economy in case no one noticed.

Lack of affordable fitness facilities with cardio/weight training equipment. Lack of 9 hole tees times on the weekends at ALGC

We're happy. It's disappointing though that the park district has gone to voters and been rejected more than once. I think the story is getting very confused by taxpayers.

Can't think of any

The online registration kicks you out of the program when trying to sign-up for a class on the first day. However, due to space availability in programs waiting is not an option. Example, my daughter's age group for the Muskies filled up in five minutes and I was kicked out of the program three times before successfully registering.

Offer more classes on the weekend rather than directly after school for working parents. In the winter, there needs to be more open gym time. Feels like the courts are always filled with older kids, so the young ones do not have anywhere to play.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.**35 Response(s)**

We need to be able to walk our dogs in all parks and we need dog parks.

Please listen to our residents. We do not want to "borrow" any more money for ideas of grandeur. We don't want our taxes increased for any reason. Leave things alone and respect the input of our residents. You've twice asked for money and twice you were turned down.

In the past few years I've found myself signing my kids up for programs in MT. Prospect and Rolling Meadows. RM has parents coach t-ball and MP has better facilities and more options. It would be nice to have a hockey rink too.

I would gladly pay a lot extra in a pool pass to support a year round heated pool.

Please fix the online registration process. It's painful!

Slow in getting things done. Wish focus would be on working with the finances we have to maximize return. Overall, love the park district hard for certain areas to get things accomplished.

Add a dog park or make some of the parks dog friendly.

Love Arlington Heights!!!

The park district should be more aware of wasting energy by leaving lights on at fields that are not being used. For example Sunset Meadows Park.

Try to use the profits from all the programs to save up to do the things you want to do or at least show that you are doing some of this in support of what you are asking the public to provide. It would go a long way. I liked a lot of what you were doing in your last campaign. People were just not ready for it I guess.

We do not want to see any capital improvements that will raise property taxes. They are high enough as it is.

We love the AH park district! We are lucky to have such a great park district available to us!

None

I have SPSS if you would like me to do a cluster analysis or run crosstabs on the survey data (gratis) - my email is: novak633@yahoo.com

I think the Park District does an excellent job of providing programs for the community!

None

Please pay special attention to my comments regarding consideration for weekend outdoor pool opening in September for 1 outdoor pool. This isn't asking for much but would make a world of difference for residents to enjoy the remainder of summer in extreme heat, greater value of pool pass, additional revenue for Park District, & add'l employment.

As I said above, I believe most want a large multiplex. Having less properties to pay taxes on would also help the community. Small facilities like Frontier are a joke, and rec is ready to fall down it's so old. Please consider this again.

Would like the mat Pilates offered at Pioneer Park instead of Hasbrook. Wednesday evenings. Thank you for listening. Would be closer for most of us that already take the class.

My sons and I sign up for swimming lessons every year and it seems like the AHPD does not care or the instructors don't care. When I lived in Elk Grove Village the instructors cared about the students and even gave progress reports and certification of completion

This is a great Park District that allows your family, those of all ages, to find a special something to do! The best of the best in what they offer at an affordable cost! Come check out all they have to offer!

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

I could rant, but 350 characters are not enough to fully disclose my true feelings and displeasure in regards to local, state, municipal, county, and federal taxing authorities. Suffice to say that I am perfectly willing to pay taxes for the greater good, but without accountability I am loathe to dispense said monies. And the lack of accountability

Sometimes difficult to straighten out camp fees/rebates for non-attendance days.

I don't always think the summer staff is trained enough. The energy level with small children and ability to keep their attention is lacking. I have also experienced this in the swim lessons.

I would like to see a larger facility that can be shared by the entire community instead of all the smaller parks

Taxes, fees, and healthcare costs continue to skyrocket, yet employment is terrible for many, incomes are down, and home values haven't recovered. It's just poor timing to think up new projects that add cost to tax payers. It's a key reason the referendum was voted down in the last election. Focus on the essentials and trim where able please.

Kindermusik class schedule lay out differently, 3 year olds should be in their own class without 1-2 year olds. Tee Ball summer program re-vamp coaching, instructors etc.

Please let's get exercise equipment!

Please evaluate programs! The cost, the supervision, the quality. It is a joke among the moms that if you want to have your child to learn to swim, don't go to the park district. We go to Mt. Prospect for basketball, Rolling Meadows for T-ball, private for everything else. Sad for a park district this size.

Please leave the kids triathlon during the summer months. The individual, who thought to have it during April several years ago, was certainly not thinking. It is fine if an adult wants to do a triathlon during the cold months, but children cannot take that kind of weather change. Please leave it in the summer months!

The parks are lovely

I would like to see the expenditures scaled back. The programs as they exist are amazing by any measure... They do not need to be expanded

We both voted no on the recent referendum based on the plan that was outlined. We don't have a problem with the increased taxes; we just didn't feel that the proposed plan matched what our interests were.

We are huge supporters; however, I think these questions are so broad that there is lots of room for misinterpretation and I don't know if it will provide the info you are looking for. I would recommend more specific questions.

The extensive programs from the park district are always great for the attraction of our community.

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	27
Last Name	27
Home Phone	25
Email Address	27

1. Which community center do you live closest to?

	Number of Response(s)	Response Ratio
Recreation (500 East Miner, Arlington Heights, IL 60004)	178	100.0%

2. How many years has your family been residents of the Arlington Heights Park District?

	Number of Response(s)	Response Ratio
Less than 1 year	0	0.0%
1 year to less than 5 years	25	14.0%
5 years to less than 10 years	36	20.2%
10 years to less than 15 years	37	20.7%
15 years or more	80	44.9%
No Responses	0	0.0%
Total	178	100%

7. How satisfied are you with the Arlington Heights Park District:

	Number of Response(s)	Response Ratio
Very Satisfied	54	30.3%
Mostly Satisfied	83	46.6%
Satisfied	35	19.6%
Not at all Satisfied	3	1.6%
No Responses	3	1.6%
Total	178	100%

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.**49 Response(s)**

Remodeling the older Park Buildings, BUT ask for the funds by project and not all at one time. Don't try and do it all in one trip to the Bank.

Also better financial awareness...example of a ridged budget where you must spend it or loss it. Its policy: so when everyone is concern with stock values in halves. PD. spends thou \$ on flowers. It's Policy

Pool space/time is inadequate for a town of our size. Swim teams are busting at the seams and have to share with public hours and high schools in the area. Wait lists for the Muskie program are at all all time high and the team is not able to find adequate Pool space to accommodate all interested swimmers.

Remodeling of Recreation Park, construction of another indoor pool

Because of the economy, we do not feel that this is yet the time to make any major capital improvements. Our seniors are over taxed as it is. Our young families are also still feeling a terrible pinch and do not need their taxes raised either.

Bike Path expansion from Palatine Trail to Lake Arlington along power lines. All of AH should be more bike friendly!
Remodel Rec Park facilities! Add another indoor pool to meet the demand for competitive swimming and swim instruction during winter. Enhance the computer system on registration days! Indoor walking track.

1. A Water Park Themed Pool(s),

2. Gymnastics Gym with pro coaches and professional gymnastic equipment.

3. Interesting Competitive Sports TEAMS/programs for high school aged students who do not make the high school teams yet still want to be involved in sports and cannot afford travel teams. IE: Soccer, Swim, Tennis, volleyball, Gymnastics, Basket.

Update Rec!!! Gymnastics programming in AH rather than RM. Also, and indoor walking track would be great for the community. Mt. Prospect has such a fabulous facility; it would be wonderful to have something similar for Arlington Heights. Also, it would be nice to have some land that would offer "nature" programming, i.e. Hiking, nature walks, etc.

- Work out facilities - gym/cardio - at Olympic

- Address pool/swim needs for winter seasons to better allow for more swim programs/teams. - Pool at Hersey?

- Enhance/change the Computer registration process and system.

- Add a cafe/restaurant at Olym

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Fitness center similar to Buffalo Grove's would be fantastic!

Keeping Rec Park up to date. During our 19 years in AH, every other park district facility has been renovated/remodeled, except Rec. Rec Park is crucial to our community with Frontier Days and it'd be nice to see it updated to be used more throughout the year.

Better basketball facilities like Pioneer and better baseball fields.

A good gym, like cardio, indoor track, like the Mt Prospect one on Dempster

Anything having to do with fitness/exercise, especially for those of us who no longer have children in soccer, swim, camp etc programs.

Remodel existing pool house- remodel and/or expand existing pool

A room designed for stretching & yoga without cold air blowing on participants. It is counterproductive to attempt to stretch cold muscles and joints.

Gymnasium for Gymnastics

Central exercise facility. Rec park and pool are awful and need lots if updates especially gym.

Expansion/improvements to Rec Park. Although we live closest to Rec Park, we often go to Pioneer Park because it's facilities are updated.

Remodeling of Rec Park, similar to how Pioneer was redone.

Remodeling of Rec Park, specifically the basketball court.

We would love to see Rec park get updated and made accessible to strollers, etc. We would love to see a splash pad or some sort of zero depth pool would be ideal!

Remodeling or expansion of existing facilities

Indoor walking track in a central part of town, splash pad/park for toddlers,

Indoor walking track, more indoor sport courts.

Would love to see Rec (and all centers) revamped like Pioneer. Would be great if even one of them had an indoor walking track.

Better kiddie pool at Rec. An indoor track. And bigger party rental facilities. Restrooms (port-a-potty) at more neighborhood parks. Bike trails.

I would like to see a better zero depth play/swim area at Recreation Park.

It would be nice to have a recplex similar to Mt. Prospect that has the features of a health club, with discounted rates for Arlington Heights residents. The Wellness Center at NWCH is too expensive. It also does not allow membership for children, who also need exercise. However, I realize that a facility of this nature is very expensive.

Rec park (indoor area) is quite old and could be updated or torn down and new facility built.

Ice and roller hockey area

I'd like to have more fitness center near us. I was so disappointed last year it was not enough votes to develop Olympic swimming center.

New gym at Rec park, update facilities there.

I would like to see improvements made to a couple of parks but not all of them. I also would like to see maybe one of the parks converted into a fitness center which could be used by all residents. I would be willing to pay some type of annual fee for the fitness center.

Rec Park needs to be renovated. The building and the bath house are very very old. They need to have blocks for swim meets and good flags to teach swimmers how to count their strokes and do flip turns.

Softball/Baseball field like Melas that is for Arlington Heights use and not sharing with a neighboring community, expansion of rec pool, better playing fields for baseball/softball outside of Melas, Skating Rink in A.H., Gymnastics facility in A.H.

I'd LOVE an indoor soccer space!

I'd like to see a full-sized work out facility that encouraged teens to use the equipment. Like the recplex.

And a dog park. How hard is it to put up a fence?

Remodeling of Recreation Park pool and grounds. I would like to see some sort of volleyball and new basketball area as well.

Good playgrounds with fun equipment and nice places to sit with shade

REC PARK!!!! Loved the plans that were in place to have it updated! So sad it did not pass.

Better gyms

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Improvements to some of the field houses and swimming pools. We also need to have a place to walk our dogs. I used to walk in the parks all the time. Now with the new signs, I can not. I've been told to go to Palatine instead--why should I go there when I pay taxes here? And, no, I don't want a dog park where my dog could get attacked.

None

Better pool with zero depth area at Recreation - or just one really nice pool - like Wheeling Water Park or Rainbow Falls. We need a gymnastics program and building(Or add on to another building) for the Arlington Heights residents. Rolling Meadows just does not cut it.

The AHPD does so many things well, but one important missing component is a larger indoor sporting complex with turf fields that can be used by various AH teams or rented out to others. Also really need more lighted turf outdoor fields for Fall sports.

Improve the baseball fields a ton, renovate all the parks to be more like pioneer

Inside walking track

Remodel of Rec Park - larger gym

Purchase of land as it becomes available would certainly enhance the community.

I am not familiar with all community centers to determine which ones (if any) need improvement

Remolding rec pool

Expand Recreation pool to have more sprinklers/kid pools.

Water features and areas (water pads) in public parks.

Warmer indoor pool water for swim lessons.

Reconfigure Rec Park - not very participant friendly - dangerous street parking and no use of parking lot - put bicycle track around baseball field - make better use of space

Why ask about capital improvements when you don't take of what you have now. The properties on Belmont haven't been painted in years and the gutters are full of weeds. Why not at least replace all of the tree you took in the area near the tennis courts, it is a mess. Used as a parking lot for frontier days, good use of funds.

Additional lit soccer fields.

Additional lit baseball fields.

Another facility similar to Pioneer.

A facility comparable to Mt. Prospect's Rec Plex.

Addition of another paved lane around Lake Arlington. Extension of the bike path between Lake Arlington and the Palatine bike trail, just west of 53.

A new indoor pool that could service the park district but also the high schools so that park district wouldn't be limited with scheduling.

More gym space, something similar to pioneer, but further north. A weight training or gym for park district.

An indoor training facility with turf--for soccer or baseball

Renovate Rec Park buildings.

We would like to see a center for exercise like the Wellness Center or Rec Plex in Mt Prospect.

1. Is one indoor pool enough... Especially since at least one HS uses as their home field.

Remodeling recreation. Adding indoor walking tracks. Adding dog park. Additional indoor pool space for more swim team activities during non-summer months.

New gym space

New facility space

A better bigger gym at recreation

#NAME?

Remodel or rebuild Rec, Frontier, and Camelot to make them more like Pioneer Park.

I would suggest a wider variety of playground items in the local parks. We are walkable to three and they all seem to have the same flare and the same playground sets.

Remodeling of Rec park as well as improvements to the path around lake Arlington.

Consolidate recreation centers & pools. Creating 2 or 3 really nice recreation centers and 2 or 3 unique outdoor aquatics centers would go a long way in our community. The outdoor pools are all the same and centers like Rec Park are severely outdated and not ADA accessible. The district should set aside funds every year for capital development.

Recreation is a mess. The heating/cooling system is terrible. I am usually all for preserving old buildings, not in this case. It is not a pleasant environment for kids. I wish we could have a place like pioneer for our children.

Shades or trees over park areas. I have little ones and like to keep them in the shade on the hot days

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Improvement of the fieldhouse

Improve the athletic fields and pool facilities.

Make Arlington Lakes Golf Course more competitive with surrounding muni-courses. In other words, make it better.

Indoor Soccer field. Expanding the path at Lake Arlington. Building a new community center at Rec Park that has more than one basketball court.

I would like to see some changes made at the Recreation Park Pool. Maybe not the extent that was slated for the referendum, but the building needs an upgrade. I would also be interested in a dog park.

Upgrades to lake arlington - separate paths for bikers and pedestrians. And the path needs to be leveled out - it slopes toward the lake and makes it hard on the runners. Recreation and hasbrook need major renovations. We live closest to recreation and never go!

A working door at front of circle for rec park

I think we have enough - would prefer to keep costs and taxes down.

Improvements at Olympic Park

Dog park, bigger community center at Rec so parents can watch games, etc and not have to sit on the floor, seniors-only pool so they won't bother everyone at all the other pools

Path through methodist park for walking shortcut

Maintenance of all facilities, but not major additions.

Clearly Lake Arlington would benefit the most from an expansion of existing facilities. Lake Arlington attracts the greatest amount of residents who would ultimately also benefit from any expansion/improvements. With the current economy, I would recommend the Park District remain in 'maintenance' mode with regard to other facilities.

I wonder if this will be read. I have said this in years past. Rec Park is dated and the heating/cooling system needs to be revamped. Plus today we had class when the floors smelled like polyurethane. Not very healthy! And it was a Ticket to Fitness class. Pioneer is so much better but it's far. Please update Rec. It's LONG overdue.

I would like to see improvements to the building and facilities at Rec. We sent our daughter to Kal camp this year but drove to Pioneer because of the far superior facilities.

I've seen the different proposals for Rec Park renovations - would love to see these happen as soon as feasible.

Nothing major that raises taxes

Update Rec pool, locker rooms, and family bathrooms.

Have an adult fitness center with bikes, tread mills other equipment available for a reasonable fee or pay as you go.

Create an indoor walking track; create more walking paths at local parks, separate bike paths.

Although we have children young enough to use all the facilities, and we live nearest the oldest one probably (Rec Park), I think the existing facilities are great and no need to add on or re-build. We love the older gyms 'character, and if we need a newer one for hoops it's not a big deal to drive to Pioneer-for anyone in AH. The pools all rock.

Modernize pool locker rooms at Rec.

Build a dog park (use can be fee-based)

A better plan for Lake Arlington. Perhaps the bikers could have a separate path.

Remodeling Recreation facility

Remodeling of Recreation Park bath house and a water slide. A fitness center, walking/running track at Olympic.

We visit Pioneer Park the most, but if Recreation Park was remodeled or remade, we would most likely visit it the most. Out of all the parks, Recreation seems the oldest and the most unkept. We were there for a class two years ago, and we haven't signed up for anything over there since because the carpet and gym floor smelled like cleaner and paint

Renovate rec, indoor walking track(large), fitness facility, batting cages, more golf options (training), fall baseball league

Remodeling or expansion of current facilities mainly pools and parks

Expanded indoor fitness center

Update all outdoor pools/bathhouses

Update Hasbrook Park dance room/waiting area

Remodeling Rec poo, shower area, I dressing room, house. Pool is great. Use old historic building remodeled for that and build a modern rec facility at Rec with an indoor walking path someplace. Or talk the Wellness center in to reciprocal low fee to use their walking path only for community health reasons.

New facilities for Rec Park which is looking very tired these days.

A walking track!!

An indoor jogging/walking track. Another indoor gym area with machines. Something along the lines of a health club.

I would like to see Rec Park updated

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

Keep Rec Park pool generally the same (tho the entrance building is outdated); we need a quiet and peaceful pool to go to with our children. Pioneer is a madhouse.

Purchase the corner lot near Ridge and Campbell to make a park

Take sand pits out of parks. Every parent I know and meet at a park complains about them, myself included.

Recreation park and facilities need to be updated and expanded.

Bath house at Rec

Improvements to Recreation Park basketball courts and pool. Make outdoor basketball courts at Recreation park to similar to the Pioneer Park outdoor basketball courts.

I would like to see a large centralized workout facility, like Mt. Prospect, Elk Grove, Park Ridge.

Improve showers at Olympic.

Re-layout of Rec Park such as moving home plate to south east corner of property. Make improvements to other large parks so that those parks can easily support Pioneer Days instead of always at Rec Park.

-Long distance bike paths that connect to those in surrounding towns

-A bike oriented park facility, such as a mountain bike skills park or a pump track.

-Nature-oriented facilities of any kind.

Our taxes are high enough without spending more, and we have great facilities. A dog park would be nice if low cost.

I would like to see the pool improved at Rec, the current gym/preschool building turned back into the bath house, and a new community center built to house a larger gym (or two). I am still very disappointed the referendum didn't pass, and feel all of those changes proposed in the second round of plans were important for the community.

I think everything is fine the way it is for now. The economy is still too unstable to be considering such costly 'improvements'.

A work out (weights, treadmills etc) facility which is open more hours than the senior center facility

Another indoor pool.

Rec. Park facilities pale in comparison to others. Why is it always ignored?

Keep tennis courts updated and build new ones. Some shade would be nice.

The inside looks outdated from the late 70's early and is embarrassing to bring residence from out of the area into this facility. The building needs to be gutted and restored. Also, the bathhouse area in the pool area is so outdated it needs to be torn down and rebuilt.

Renovate Rec Pool

Health club facility mainly for adults

A water park like Elk Grove Village or Rockford

Indoor gym facility

Improvements/additions to Recreation park

Update of Rec building and potential additional buildings

Nothing, everything is good

Remodeling of Recreation - we never use that pool, even though it's much closer than any other. It would be nice if that building had some use, also. Would also like to see a fitness center somewhere other than Forest View, which is far from most of AH.

AHPD has a great collection of properties and facilities. I would like to see these maintained for continued and future use, as well as renovated or rebuilt when maintenance of a facility becomes exceedingly expensive.

One type of facility that AHPD does not have is a centrally located fitness center. With small children, proximity is now vital.

No new facilities! Use funds to improve traffic control by adding left turn lane on N.W. Hwy. And Waterman. Fix pot holes. There has been a pot hole on Kingsbury close to 400 W. It has been there for years. I believe any member of the village board or various depts. Should be authorized to report on street repair needs and allowed to follow up.

Dog park. Water park for kids under 10.

New basketball courts for Rec.

Rec park needs to be redone. It would be nice to have a facility with a better "waterpark" feel to it instead of having to go out of district to wheeling, palatine, etc. Rec has plenty of room to do that with.

It would be great to have a fitness center through the park district.

Update buildings and pools

Too new to the area to comment yet

3. What capital improvements would you and your family like to see in the next 3-5 years? Capital improvements include the construction of new facilities, remodeling or expansion of existing facilities, and the purchase, improvement and development of land.

I would like to see more exercise facilities available at the park centers for a reasonable rate.

Would have been nice if the Rec Park upgrade has been approved. Those who opposed the changes did not account for the fact that Rec Park was last on the list in the last 2 referendums after Pioneer, Heritage, Frontier and Camelot.

Remodeling and expanding to have a playcenter for kids (Like Jumps and Jiggle in Elk Grove.) And a central work out facility.

Update parks, renovate rec pool

Remodeling of rec park pool and trail improvements to lake Arlington.

Remodel and upgrade Recreation Park. Indoor skating rink!!!!

NONE. Stop trying to spend money unnecessarily. We have a beautiful park system that does not need improvement. The voters have spoken, twice.

The steps on the south side of Rec park entrance to building are very dangerous. They need to be taken out and completely rebuilt. It is either the height, or width that make it very uncomfortable for me to climb. I am sure it is rough on older people.

More indoor swimming space - dome REC pool!

Indoor playground for young kids.

Redo REC park community center per the plan from the last referendum.

Another indoor lap pool. I train for triathlons. There are no lap swim hours after work. It would be nice if tax payers and pool pass holders could swim laps in our pool. Too many hours are taken by high school swim team. At least give us one lane.

Another lap pool, Another lap pool, Another lap pool for all my friends who didn't do this survey.

Would love to see a water park style facility like they have in neighboring communities.

Remodeling of Rec Park.

Updates to online registration system -- it's a bit bulky to navigate.

New facilities (pool and building) at Rec park would be nice so it was more in line with the facilities at parks like Pioneer.

Bike trails

Indoor running facilities for the winter months

Rec park could really use a bigger & more versatile field house with more rooms for more classes. Possibly with an indoor track. The pool house could use updating as well.

Dog Parks

Large indoor community center. Indoor walking paths. Upgrade to baby pool at Rec Park.

Maintain the pools and community centers.

The only capital improvements we support at this time are minor remodeling projects and maintenance of the existing facilities.

We DO NOT support any bond issuances for payment of any capital projects.

Practice sand traps and greens in some of the local parks.

Using rec park more by updating locker rooms and making rec more like pioneer

I voted at the last two elections for the improvements you recommended. I'd love to see Rec Park updated with a new community center and rehab the building for pool purposes. Also, I'd like to see expanded trails at the lake.

I think one or more of the pools needs water slides. Other surrounding towns have them and kids really have a lot of fun. Not to mention maybe attendance will increase. I think it was pretty low this year at Rec park

I would like to see Rec Park renovated & have more programming there

Improve Lake Arlington path.

Improve Rec Park

Build an indoor running track

Build another indoor pool

No capital improvements at this time secondary to economic downturn

Improving rec pool to be more family/young child friendly.

Nothing new at this time. We have a wonderful park that is used by residents in and OUTSIDE of the Rec park area. No other park in Arlington Heights is used more by outside residents than Rec Park

Be able to send my kids to a gym without having to go at Rolling meadows facility.

Conserve energy & encourage use of facilities. The brick bldg at Rec Park could be put to use as a workout / gym--one with treadmills, weights, and stationary bikes. Install windmills in parks & on official rooftops to decrease use of energy.

Install solar panels. Install Electric outlets; purchase electric fleet cars

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?**81 Response(s)**

Park District does a great job in so many areas. Would just like to see more flexibility with cost control it changing times. Continue the programs currently offered. Add a "splash pad" or water works area to some of the pools, and offer free water time during lesson time to the siblings of children taking swim lessons.

Continued exercise programs.

fitness classes @ rec park

More group exercise classes - better times for working parents (both earlier in the morning and later in the evenings and more options on the weekends).

all day preschool and kindergarten, CAP for Kindergarten to supplement the half day program at D25.

I am pleased with the variety of programs offered by the AHPD.

You need to figure out how to expand the indoor winter Muskies Program and CAP at Olive. You offer priority registration for CAP and dance, but not loyal muskies families? We fit over 500 kids at Olive during the day, why do we have to have a waitlist. Parents should not have to worry about finding safe before/after school care. Add an aide.

More family types of activities. More pet friendly parks with the proviso that we clean up after our pets.

GYMNASTICS for Arlington Heights residents !

Better times for the classes (not always dinner time or right smack after school) 4:15 or after 6:00.

More class choices for 10 and older.

I like all that we already have. I would love to see the Aces Soccer teams develop into a program where each age level has at least one boys and girls team that competes with top level clubs. We currently lose too many kids to neighboring towns and clubs because we don't compete high enough.

Many years ago the park district sponsored activities in the smaller local parks. A van brought various pieces of eqt. along with a younger employee/volunteer. All the neighbor children played together at the park under the direction of the employee. No one was ever excluded. All children had a great time and still reminisce about those times.

More after hours senior programs, exercise classes and trips

More exercise classes for pre-teens and parents together. DIY classes on how to decorate or improve homes etc. Women and girls car care and construction classes. Art appreciation. Ice skating or roller blading. Bike care. Vegetable garden to plate combo grow and cook. Crocheting, sewing, mending, etc. Christmas or gift crafting.

The district does a great job with programming. Though it would be nice to have some additional one day adult options. More Educational programming (such as green technology) and adding a nature center would be great. But, main focus should be on capital improvements over the next ten years.

Continued preschool, baseball. I wish we had a program like First Presp. PDO for younger children. (parent day off)

Fitness programs for kids not related to sports. More adult fitness classes in the day.

Sports facilities and programs.

Annual swim pass at Olympic

The Park District already does a great job of offering a wide variety of programs and services.

I would like to see the Park District include a 'nativity' at the North School Park holiday display area without the need for private citizen funding.

Same programs, better facility.

Lacrosse (instructional) during the school year.

Indoor walking path. Continue adult senior swim at Oly and Rec. in the summer.

I would like more adult classes that focus on many different topics. I loved the cookie decorating class held last year! Have taken many D214 continuing ed classes and wish that AHPD would be able offer some like those.

Would love to see a walking program/club started.

accommodating grandchildren that stay with their grandparents in Arlington Heights over the summer @ pools and classes.

beer brewing, teen classes

Not sure.

Hot yoga.

More things geared to preteen boys 9-13 year olds

Foreign language classes

open up more jazz/hip hop classes

our children are toddlers, so we will be taking advantage of youth sports, dance and other activities for young children. We also love the Santa train ride.

4. What programs or services would you and your family like to see the Park District offer in the next 3-5 years?

I feel there are more than enough programs available. Educate residents on local ordinances such as dogs should not be off leash and owners need to clean up after pet, provide cheap bags. More trash/recycle containers.

Summer basketball leagues for grades 5-8

Yoga in a soothing environment. Took a class where fluorescent lights and hard floor were the exact opposite of the goal.

Not sure. Our kids' lives have taken over and the high school sports have become our focus when it comes to recreation.

We really enjoy your current offerings; extended pool hours in late August; family pool hours for floatation devices

Would like to see the existing programs and communication improve. Based on the tax dollars provided by the residents of AH, there are high expectations of our park district. Our club programs are an area that need better organization, soccer is an example.

More times for swimming lessons and semi-private lessons. The lessons you provide are awesome but the slots fill up.

Time to build another pool....not another gym! Longer preschool hours. 2 hours, 2 days a week is so short. You have longer day camps for 3 yrs old. I always wanted my kids to go to Rec. preschool - but 2 hrs, twice a week is nothing!

More adult sports leagues

Drinking fountains and porta potties in all major parks

1. TNR help for feral cats; free neutering.

2. Resident discounts for wind/solar purchases.

3. Discounts to businesses who hire 10% more FT employees over previous year. Increased taxes to businesses who reduce FT % of employees.

4. Progressive flat tax on businesses; all business must pay taxes.

5. Require village employee retirement at 55

5. Name one to three things you or your family like the most about the Arlington Heights Park District?**104 Response(s)**

Seniors Center is the Best I've ever seen

Great summer programs

A lot of Good people there that probably deserve a raise once in a while. I'm all for less flowers and better programs & pay in the trenches. How about perennials? It sends a great message to all.

Variety of programming

Pools

Group fitness. Parks. Pools.

1. Variety of classes

Swimming program, One day activities for Holidays,

(1.) The number of swimming pools, (2) playground facilities, (3) and classes offered - soccer, swim lessons, dance, etc.

We offer a lot of great programs, swim team, soccer, gymnastics, but

The concerts in the Park, various programs offered through the Park district. Easy access to swimming pools in the summer.

Fun Classes

Open to suggestions.

Lots to do for young families(kids)

Many choices of low cost activities/sports/rec.

Great landscaping.

Neighborhood parks.

Nice people working at facilities

Readily available for children of all ages; soccer practice is close by; beautifully landscaped.

The staff is very helpful

Variety. Close to home options. Olympic pool.

There are lots of classes offered at many locations, AH has a really nice indoor pool, we have a lot of nice outdoor space.

Variety of programs offered.

Neighborhood parks are great, the staff is always nice, great programs.

Baseball, Mrs. Petro for child care and Pioneer pool/building.

There is a good variety if locations that are adequately maintained.

The park facilities are impeccably maintained. There are many choices available to residents at many locations.

5. Name one to three things you or your family like the most about the Arlington Heights Park District?

1. Lots of facilities.

2. Facilities very clean and well maintained.

3. Flexibility in changing programs (refunds, credits, etc.) Administration is easy to work with & helpful.

I cannot find any. The programs are very expensive (annual swim pass?!?), facilities are outdated comparing to other towns (with lower taxes)and there was always a waiting list for some classes.

Variety

The pools are all a bit different, so we go to all of them, and are so clean and well-kept. Better than a country club. The sports program offerings are very good.

Pools

Lake Arlington

Special events at North Park

Close to my home

Love the North School Park displays & functions

The landscape work at all of the parks is top notch

1) Swimming lessons, 2) interpark swim team, 3)open gym at Recreation and Pioneer park 4)Outdoor basketball facilities at Pioneer and others.

Playground equipment for preschoolers @ most parks.

Pools, variety of programs, great facilities

The variety of classes. My kids have been able to try many different things: tennis, basketball, soccer, art, dance, and gymnastics, not to mention learned how to swim! Most of the classes are reasonably priced. Personally, I take a Mat Pilates class and I really appreciate how the beginner and intermediate levels are separate so everyone stays safe.

The pools.

The pools, parks and classes

Parks

Pools

Sports classes

The playgrounds, classes, swimming pools

AHPD offers a tremendous variety of programs, and brings these programs to the residents in their own neighborhood, through parks and facilities that many residents can walk to. AHPD is one of the main reasons we bought a home in AH.

Probably not the answer you are looking for....Arlington Race Track, which should have slot machines to reduce homeowner taxes. Maybe a portion of these funds could go to parks and recreation.

Ease of use

Low cost

Adult swim at the pools! Summer Art fair at North Park! Free music concerts & Frontier Days too.

My three kids grew up participating in many AHPD programs. The swim program taught them how to swim. They played soccer with many other teams when there was only ONE travel team in each age group not 4. I think too many Travel teams is a disservice to the AHPD. It drained too many kids away and made each age group a lot smaller.

Variety of classes, good staff,

Olympic pool is an excellent facility. I also feel the early childhood athletic programs are very good. I also find the museum programs to be unique.

Outdoor pools

Playgrounds

Bike route signs all over town

Swim Program and pools

Karate Program

Youth Volleyball

Lots of choices, nice parks and pools. A lot of money goes into youth services

Enjoy the "regular" pool at Recreation Park.

Enjoy some classes.

I don't have three things at this time

1. The fact that the parks are there & well-maintained.

2. The sports programs (i.e., soccer)

3. # of swimming pools

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

90 Response(s)

Ridged

Thinking in getting needed funds to repair building. Need to know where you are cutting cost or doing new things and the taxpayer will be more sympathetic when you ask for smaller chunks. Just keep bulldozing for the big bucks while the building keep getting older is NOT the WAY!

Old facilities at Rec.

Conditions of baseball fields

1. It isn't always easy to get a response, particularly when calling.

Rec park needs to be updated, I would like a park closer to my house.

It is discouraging at times to see the amount of litter in the parks. Cleaning up the parks would be great part-time (or volunteer) jobs for teenagers. I really have no other complaints. I was very disappointed by the short-sightedness of voters who voted down the proposed tax increase to improve parks.

Our registration process is very very frustrating. If you are working parent and you have a meeting you are out of luck. Why does registration open during the work day? Make it a fair time for all. Why do some programs have pref sign up? Taking the full fee to be wait listed. How much are you losing in fees with this practice? Thousands?

No place to walk my dog. This is a major thing for me. I can't even sit in the park while my granddaughter plays there if I bring my dog. To me that is just wrong.

Times for some of the classes.

We do not have a gymnastics program here.

Hard to register for classes.

I don't like traveling so far away for indoor turf space on wet days or cold/dark months. I think we are missing a great opportunity to keep families here and generate new income.

The baseball diamonds are nowhere near the quality of other similar suburbs (e.g. Glenview)

Very few skating rinks in winter.

Need better lighting at some parks.

At some times, dogs and/or golfers take over the park

The lack of care taken with respect to your rental properties

Many good options fill up too quickly to ever take advantage. No dogs allowed anywhere. Not many activities for parents during day when kids in school-not everyone works 9-5 anymore.

We spend most of our time at the Rolling Meadows Park District using their ice rinks, and for gymnastics. I would love if AH had these services.

The time of day that programs are offered at especially if you have two small children close in age that requires an adult to be present.

The facilities are bad.

The recreation building. It is not a healthy place.

The locker room/bathroom facilities at the pools are kinda gross. They could be nicer and cleaner. Also there are not enough family spaces for changing and showering. At pioneer there is no common entrance for families. 5 is a little young to send a little boy through the men's locker room by himself!

The cost! Taxes are too high.

Look above.

The Park District Board seems to have but one thing in mind and that is taxing residents accessively for capital improvements that during these economic times appear to be in access. Having said that, the Park District Board also communicates at a minimum leaving residents wondering what they have in mind.

We have yet to receive a soccer practice schedule for both of my kids. Matt Healy did not return my phone call from Friday. BETTER COMMUNICATION is badly needed.

The volunteer coaches for House League soccer are not always very good. However, we were pleased with the skills development we got from the Aces program last year. (Can't do it this year, too expensive, but that's our prob)

The old dressing rooms for pools at Oly and Rec

No indoor walking path

Need for evaluation by older seniors who swim and do not have computers. There are many of them.

Not enough programs for adults.

I live near Rec Park and work near Pioneer Park. When the 2 referendums were up for votes I commented on how it was Rec Park's turn for improvements. The response I got from Pioneer folks was that they didn't care because their park had already been completed so they were voting "no." Not very equal for us all!

My younger son wants to take an art class but we have dropped out twice. Can a respectable art company or teacher be featured such as Monart or the like?

6. Name one to three things you or your family like the least about the Arlington Heights Park District?

Restrictions toward grandchildren that live out of district but temporarily reside in district over the summer.

The need to spend more without fully utilizing the facilities we already have.

Some of the facilities are outdated.

I can't stand all of the errors in the program guides!

Olympic's indoor pool hours for adult swim.

It seems that several of the parks are designed for younger kids.

Quality of swimming instruction

More morning programs for 5-7 yr olds (targeting kids with pm kindergarten)

That dogs r not allowed in the parks, even tho they would be leashed & we pick up their poos. There is a field by the American Legion hall, besides Rec. Park, & we can't even use that. What's up with that? That's a perfect field to throw a ball or Frisbee for a dog when nobody is using it. Or, maybe there should be a dog park some place?

One issue is the lack of a fitness center close to me, which is near downtown. However, there are many businesses that provide this service affordably.

Another issue is poor website performance for online registration. I would recommend outsourcing this to a firm who can scale-up performance only on important dates. Look at Amazon AWS and Azure.

Asking people to vote on the park referendum after it failed the first time was a slap in the face to many, many residents. Our elected officials need to be more fiscally responsible and stop catering to the few who feel entitled.

Inferior facilities compared to neighboring towns

One of the main reasons I moved to AH is for the great PD- so no complaints except for yoga in a nicer environment.

Can't think of any.

Lack of good pool at rec, swimming and soccer instruction weak

Parent involvement for coaching has been great.

The fact that there is only one indoor lap pool. We have 4 gymnasiums and only 1 year round lap pool. I think swimming is more popular than basketball. You need another 6-8 lane lap pool, not a new gym.

Soccer League - Too much stacking of the teams. Too many year around players on teams against kids just out to play for fun discourages kids from participating. Some of the coaches and families have been unchecked in their competitiveness and it has made it difficult for the kids who want to do it for fun to continue.

No dog park, not pet friendly in the existing parks.

We do not agree with making all pools into water playgrounds (zero depth, fountains and water features, etc).

We do not agree that every "old" building needs renovation or re-building. (The dressing rooms at recreation park are fine the way they are.)

New changes to running path at lake Arlington, no drinking fountains at most parks, no restroom facilities when buildings are closed

1. Lack of bathrooms at some parks, esp where sports events are held.
2. Too much grass at most parks; need to pull up the grass & go native.
3. Lack of internships / jobs (or promotion of them).

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.**35 Response(s)**

I think I covered my thoughts:

- 1.)Keep the good
- 2.)Drop the things that don't help your image.
- 3.)Because it is in the budget is not always a good reason to do it. Be Flexible; Policies can be changed if it is good for the community.

The community needs to be educated on what the Park District has to offer. Families with children know about programming, but there is a lot of programming for families without children, as well. Older adults also need to understand the benefit of updating park facilities, and how that affects the whole community. Get the word out!

There have been some changes in the exercise programs. I've been a steady participant for years and would hate to see it change for the worse. Changes may need to be made to increase enrollment, and suggestions have been made to do so, but it sometimes feels as though things are being done to decrease our participation instead.

Overall very pleased with the services the park district provides.

Get team (i.e soccer & bball) teams & schedules out earlier! It is very hard to coordinate kids activities each season (w/both park district and private companies that provide swim, music, dance, etc.), especially w/more than one child. W/the team schedules coming out so late compared to others, it usually conflicts w/another activity.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

I would like to see healthy lifestyle classes, for all. Cooking, Workouts, incorporate the whole person.
Water safety classes for people who want to learn more about boating, kayaking, etc....what to do if someone is drowning.
We feel fortunate to live in a city with an excellent park district. Our daughter is 17 years old and we have taken advantage of many of your programs.

The CAP capacity at OMS really needs to be looked at. The boundaries were redone and now that school is busting at the seams. We continue to have to take all the kids, why can the park district program grow with the school. I understand if you are two or three kids over and it doesn't make \$ sense to add an aide, but something needs to be done!

I think overall the Park District does a good job. There are great programs and great park. My biggest issue is the no dog rule in the Park. When I called regarding this (after the signs were put up) I was told (very rudely) that I could go to neighboring communities that allowed dogs instead. This makes no sense when I pay taxes here.

We could use a gymnastics area. Maybe one walking path that is not shared with bikes and roller bladers.

I love the fact that you are asking for guidance and support to accomplish goals. I hope enough folks respond and benefit from any knowledge gained.

Thanks to all the volunteers and workers for doing the best they can.

Water aerobics for senior citizens should be discounted.

Is the park district program guide being distributed or must individuals pick up the guide at neighborhood parks?

I do not think that you needed all the markings on Lake Arlington Path. I understand that you needed to have walking traffic one direction and wheeled traffic the other, but the markings on the path look big enough to see from an airplane. They look like runway markings. They are even too big for a bicycle.

Cap program needs to hire more unemployed fathers. See fantastic results from interaction between boys/girls and cap dad worker. Win-win for both!

We have a ton of class offerings, lots of flexibility with where the classes are located. However, I would like to see the buildings get upgraded. Especially Rec, where you have to go around the back to get in and walk up dangerous stairs to enter the building.

I believe people in the district cannot afford to be hit with an increase to the property tax bill. The district will have to find a better way to use the money. My example would be that we took a swimming class this past summer that had at least 6 if not 8 instructors for 30 parent/tots. Was this many needed since some just walked around the class

The main focus should be on facility consolidation and improvement over the next 10 years. With that, adding more breadth and depth to the variety of programming (educational programming for families and adults) and unique facilities (such as a nature center) would also go a long way to continue to attract families and businesses to our community.

Please fix out location. We need a makeover.

In general, there should be better management of programs. Too often classes have started on a different date/time than posted in the program and I have received no notification. Likewise when classes get cancelled. This has happened multiple times with boys hip hop and mad science.

I love that this survey is both short & subjective vs. a TON of "quantifiable" questions that don't let you express what's most important. Well done, and the only reason I took the survey.

I still remember when my kids attended CAP program some years ago how unpleasant and rude were some staff members at the AHPD main office.

The Park District is not responsible for providing park services to every resident at all times. Class sizes and offerings should remain cost efficient. Not everyone has to be admitted to each offering. If a class is full, perhaps the resident needs to accept the fact that he/she will have to settle for a different offering.

I really hope I do not receive another survey and still have no improvements made. Otherwise, this is all in vain.

We live in a beautiful vibrant town with lots to offer and a fantastic PD with so many community centers. No need to have each neighborhood have its own Taj Mahal. Stay cost efficient. Times are tough. Let's enjoy what we have.

During adult swim inappropriate music is played more appropriate for the lifeguards both at Oly and at Rec.

No visible clock at Rec. it is hidden behind the tree on the building.

No hooks in dressing rooms at Rec.

Curtains too narrow to even fully close at Rec.

all staff are excellent, friendly, knowledgeable, efficient, especially Steve Neil

Thanks for all you do for us! We have beautiful parks.

More basketball options for open gym or keep it going. Make an outdoor basketball court at Recreation Park that is of the same level as Pioneer park.

I own property in Mt. Prospect so I rarely use AHPD facilities due to the out of district grandchild restrictions. I have lived and paid taxes in AHPD for over 25 years. Given all the restrictions and difficulties I have had with the park district, it is money flushed down the drain. Figure out how to reciprocate with other park districts.

8. Please provide any additional comments you or your family feel are relevant to the assessment of the Arlington Heights Park District.

We don't want an increase in taxes.

I grew up in a small town that barely had a park district at the time. I feel my kids are lucky to have such a great Park District that can offer them so many different opportunities to learn and grow. I hope improvements can be made in ways that will continue to serve the adults and children of our communities long into the future.

Keep open the doors of communication and involve the community.

We do not use the park district any longer

I understand that classes need to be offered when teachers are available, yet, class times are sometimes difficult. A 5:00pm class time can be difficult when trying to have family meals, etc.

I'm sorry that the past two referendums were voted down. For all of the wonderful parks, classes and spaces that all residents are able to take advantage of, I'm disappointed that community members were so short sighted. :-(

I don't think you need to change the playgrounds so often. I think since I have lived in Arl. Hts., they ripped up Recreation Park and put new equipment in 3 times!

A capitol program needs to get passed. The first attempt was poor timing, with the Republican primary. The second attempt was blocked by a common Tea Party tactic: last minute misinformation. The only way to succeed is to over-communicate with all resident. Ensure every resident knows every detail about the program, to preempt late attacks.

I'm sorry if my comments pertain to more than the Park District, so thank you for allowing me to express my thoughts.

New facilities will be essential to keep home values up as new families move in for our schools

How about a cardboard boat regatta at Lake Arlington?

I think that it may be hard for AHPD to offer sports beyond 3rd grade that is competition based since there are so many competing organizations doing the same thing. Maybe the focus can be for fitness and learning something new.

Lowering the cost of birthday parties would be advantageous, Mt Prospect is much cheaper

Would like to see more done at lake Arlington to make bikers, skaters and walkers/runners have more space. Also, the programs there could be expanded.

Has an assessment been done of local park districts to compare services?

Olympic is exploding. You need to add on there. Another lap pool. Or at least cut the hours given to high school swim teams. There are not a lot of times to swim laps. Olympic needs concessions. Swim meets are 4-5 hours. You could really make some money with concessions. workout equipment in basement so we can exercise while our kids are at swim le Coaches need more screening, training and supervision. Most do a great job, but there are some the park district brings back over and over who are not very skilled in the sport they are coaching and more importantly treat the kids poorly. Competence is important, but encouraging the kids, and trying to make it fun are critical.

It seems that it's best for young families and seniors, but not the others. If you don't have children yet, or kids are leaving the nest, you might focus on your animals. Not only do you not have any current plans to create dog parks, your parks are not dog "friendly". That's it, just give us a great dog park.

We DO NOT support borrowing funds or issuing bonds for payment of capital projects. If major renovations need to be made, then some operating funds should be appropriated for a savings plan to save for planned capital projects.

Biking should not be permitted at lake Arlington. New rules only negatively impact runners. Walkers and cyclists benefit. Too small to cycle safely. As we learned the hard way!!

Why are sports events desegregated? Why not co-reg? Also, why don't we have adult co-reg sports?

9. If you would like to participate in future focus group discussions regarding this topic please complete the information below:

First Name	49
Last Name	49
Home Phone	45
Email Address	47